

ILLiad-Alma Integration Working Session #3

April 1, 2019

Agenda

- March 14th session follow up
- Questions

An “ILLiad Requests” link is appearing in Primo

- If you go to the Parameters tab of the ILLiad Requests resource sharing partner you created and remove the URL in the URL template field, the ILLiad Requests link you're seeing in Primo should go away.

[< Resource Sharing Partner](#)

ILLiad Requests

Partner Code: ILL

Profile Type NCIP

General Information

Contact Information

Parameters

Notes

GENERAL INFORMATION

User identifier type *

Primary Identifier

URL template

LEAVE BLANK

Enable service for guest user

☐ Yes ☒ No

Disable service when

☐ Never

Managing borrowing loan requests in ILLiad once they've been transferred to Alma via the NCIP addon.

Documentation: <https://slcnny.libanswers.com/faq/263284>

- Checking items out in both ILLiad and Alma at the same time
- Checking items out in Alma and then checking items out in ILLiad at a later time
 - Alma's Status, Partner, and Update Date facets can help you identify which items were checked out on a particular day
- Use a custom routing rule to move requests straight to Checked Out to Customer
 - ILLiad's Display Statuses feature can be used to prevent user confusion

Turning off borrowing pickup notifications and overdue notices in ILLiad.

Documentation: <http://slcnny.libanswers.com/faq/263343>

Pick-up Notifications:

- Use a Custom Routing Rule to bypass the Awaiting Customer Contact queue
- You can route those requests to whatever works best for your library
 - Customer Notified via Email
 - Checked Out to Customer
 - Custom Queue

Overdue Notices:

- Change the value of the BorrowingOverdueNoticesActive key to “No”

Questions?