

## PROGRAM OFFICE DIRECTORY

You can use this section to look up contact information and better understand Program Office staff roles.

### The role of the Program Office is to:

- Set strategic course to ensure the mission is met
- Ensure alignment across the AHEC system
- Provide support to Regional AHECs in accomplishing statewide and regional goals
- Evaluate success in meeting goals
- Provide funding to support regional AHEC work
- Lead statewide initiatives

<p><b>Hugh Tilson</b> Executive Director, Associate Dean hugh_tilson@ncahec.net</p>	<p>Provides overall direction for the NC AHEC Program, including:</p> <ul style="list-style-type: none"> <li>· Setting strategic direction for the Program</li> <li>· Ensuring effective and efficient administration of the Program</li> <li>· Developing new Initiatives and maintaining support for the Program</li> <li>· Representing NC AHEC on the state and national level</li> </ul>
<p><b>Ty Martin</b> Executive Assistant ty_martin@ncahec.net</p>	<p>Various duties for the Executive Director, Associate Dean and additional duties as requested</p>
<p><b>Lisi Martinez Lotz</b> Director of Planning &amp; Innovation <a href="mailto:lisi_lotz@ncahec.net">lisi_lotz@ncahec.net</a></p>	<p>Provides oversight and implementation of the strategic plan, work statements, and system-wide processes. Co-chairs the Ops team. Supports the Community Health Worker and Results Based Accountability/Healthy North Carolina 2030 statewide projects.</p>

## SERVICE LINES

### HEALTH CAREERS & WORKFORCE DIVERSITY, EQUITY, AND INCLUSION

Pathways Program. Supporting and fostering interest and diversity in pathways of precollege students to becoming health care professionals.

AHEC Scholars. Recruits, trains, and supports a diverse group of students from across the state, creating a multidisciplinary team of health professionals committed to both community service and the transformation of health care in NC.

<p><b>Paris Andrew</b> Director of Health Careers <a href="mailto:paris_andrew@ncahec.net">paris_andrew@ncahec.net</a></p>	<ul style="list-style-type: none"> <li>· Oversees statewide work for HCWD</li> <li>· Provides leadership for the NC Alliance for Health Professions and Diversity</li> </ul>
<p><b>Vacant</b> Program Associate</p>	<p>Various duties for Associate Director of Health Careers and additional duties as requested</p>

### STUDENT SERVICES

Supports community-based education of health professions students, particularly in rural and/or less resourced areas of NC. This Service Line includes student housing, student support, faculty development, Consortium for Clinical Education and Practice, Interprofessional Education and Practice, onboarding, gatekeeping, and preceptor development/recognition/appreciation.

<p><b>Jill Forcina</b> Director of Education and Nursing <a href="mailto:jill_forcina@ncahec.net">jill_forcina@ncahec.net</a></p>	<ul style="list-style-type: none"> <li>· Oversees statewide services to students and preceptors</li> <li>· Oversees student housing</li> <li>· Leads Interprofessional Education and Practice</li> <li>· Liaises with schools for faculty development</li> </ul>
<p><b>Elyssa Tucker</b> Health Professions Student Liaison <a href="mailto:elyssa_tucker@ncahec.net">elyssa_tucker@ncahec.net</a></p>	<ul style="list-style-type: none"> <li>· Manages NC AHEC student housing policies, procedures, and planning. Assists with Interprofessional Education Practice</li> <li>· Liaises with AHEC staff to align with CCEP and AHEC Scholars</li> </ul>

**CONTINUING PROFESSIONAL DEVELOPMENT (CPD)**

- Provides health care workforce with the continuing education they need to tackle the problems of today and tomorrow and to maintain their licensure.
- Promotes interprofessional education and practice to ensure the deliverability of the highest quality of care and the opportunity to practice at the top of professional scope/license.

**Jill Forcina**

Director of Education and Nursing

[jill\\_forcina@ncahec.net](mailto:jill_forcina@ncahec.net)

- Leads CPD strategies and activities
- Provides leadership and support to the Nursing discipline group
- Leads statewide nursing initiatives
- Oversees Interprofessional Education and Interprofessional Practice (IPP) educational initiatives statewide

**Caroline Collier**

Associate Director of CPD

[caroline\\_collier@ncahec.net](mailto:caroline_collier@ncahec.net)

- Leads regional AHECs on CPD policies and procedures
- Manages statewide CPD programming
- Oversees on-campus UNC-CH health sciences liaisons

**Nevin Fouts**

Statewide eLearning Coordinator

[nevin\\_fouts@ncahec.net](mailto:nevin_fouts@ncahec.net)

- Leads eLearning efforts supporting State of NC customers and course development for statewide efforts
- Manages and coordinates the development of online courses and modules
- Plans and manages live event support using Zoom Webinar and Vast Conference
- Coordinates statewide sharing of best practices for live webinars and eLearning activities

**GRADUATE MEDICAL EDUCATION (GME)**

Improves the distribution and retention of primary care physicians and other specialties of need through residency education and other important system supports.

**Adam Zolotor**

Director of Medical Education

[adam\\_zolotor@ncahec.net](mailto:adam_zolotor@ncahec.net)

Leads GME (Graduate Medical Education) and UME (undergraduate medical education) strategies to expand and enhance medical education

**PRACTICE SUPPORT**

Ensures that rural and under-resourced primary care and specialty practices receive the education and technical assistance they need on a variety of practice transformation initiatives.

**Chris Weathington**

Director of Practice Support

[chris\\_weathington@ncahec.net](mailto:chris_weathington@ncahec.net)

- Provides leadership and support to NC AHEC's Practice Support teams and coaches
- Ensures that medical practices have the help they need to evolve an ever-changing health care system
- Leads coordination of Medicaid managed care virtual office hours, webinars, etc.
- Liaisons with professional associations and provider networks

**Debbie Grammer**

Deputy Director of Practice Support

[debbie\\_grammer@ncahec.net](mailto:debbie_grammer@ncahec.net)

- Leads fiscal, budgetary, and contracting activities for all projects and grants and serves as fiscal liaison to regional AHEC fiscal teams and coaches
- Leads communications strategy and activities on behalf of practice support team and in collaboration with Communications Specialist
- Responsible for management of special projects and operations

**Terri Roberts**

Quality Improvement Manager

[Terrie\\_roberts@mahec.net](mailto:Terrie_roberts@mahec.net)

- Provides leadership on all QI activities with practice support coaches
- Leads QI contracted deliverables with NC Medicaid
- Serves as subject matter expert on practice support coaching topics and activities
- Responsible for new coach orientation, staff self-assessments, on-going coach support and training

<p><b>Mary McCaskill</b> Health IT Manager <a href="mailto:mary_mccaskill@ncahec.net">mary_mccaskill@ncahec.net</a></p>	<ul style="list-style-type: none"> <li>Responsible for health information technology services out of Program Office and serves as subject matter expert</li> <li>Assists coaches with training and issue resolution in HER and telehealth optimization, HIE training and technical assistance, and CRM software and data management in collaboration with program office's IT team</li> <li>Serve as liaison to NCHIE &amp; NC Medicaid on HIT matters</li> </ul>
<p><b>Carol Stanley</b> Medicaid Transformation Manager <a href="mailto:carol_stanley@ncahec.net">carol_stanley@ncahec.net</a></p>	<ul style="list-style-type: none"> <li>Provides program leadership and administration for Medicaid Managed Care activities.</li> <li>Serves as liaison to NC Medicaid on AHEC activities, reporting, and deliverables</li> <li>Serves as a subject matter expert resource to practice support coaches for issue resolution and resource development</li> </ul>
<p><b>Liz Griffin</b> Behavioral Health Integration Manager <a href="mailto:liz_griffin@ncahec.net">liz_griffin@ncahec.net</a></p>	<ul style="list-style-type: none"> <li>Leads behavioral health integration efforts including TCM and CoCM</li> <li>Serves as subject matter expert resource to practice support coaches for issues resolution and resource development</li> <li>Serves as liaison to NC Medicaid, professional associations, and health plans on behavioral health program matters</li> </ul>
<p><b>Lauren Tomola</b> Librarian <a href="mailto:ltomola@email.unc.edu">ltomola@email.unc.edu</a></p>	<p>Manages the archiving and research of publications, tools and resources via PBworks and Basecamp</p>
<p><b>Tracey D'Addezio</b> Project Specialist <a href="mailto:Tracey_d'addezio@ncahec.net">Tracey_d'addezio@ncahec.net</a></p>	<p>Leads Medicaid managed care contract project management and reporting activities</p>
<p><b>Kim Moser</b> Communications Specialist <a href="mailto:kim_moser@ncahec.net">kim_moser@ncahec.net</a></p>	<p>Coordinates marketing and communications efforts on behalf of Practice Support</p>
<p><b>LIBRARY SERVICES</b> Each of the nine AHEC locations has its own library, complete with a librarian staff prepared to meet the unique needs of the health care providers in their counties. In addition to this support, the AHEC Digital Library ensures that all providers in the state have high-quality health information at their fingertips.</p>	
<p><b>Monique Mackey</b> Director, Library Services <a href="mailto:monique_mackey@ncahec.net">monique_mackey@ncahec.net</a></p>	<ul style="list-style-type: none"> <li>Works with the ADL Technical Team to plan for and manage all ADL technical enhancements and data reporting</li> <li>Explores and facilitates collaboration with other NC AHEC service lines</li> <li>Ensures that regional AHEC librarians and UNC HSL staff are familiar with and carry out the work outlined in annual work statements</li> <li>Verifies that NC AHEC librarians and the ADL serve the functions of service provider and library, respectively, for the NC AHEC System</li> <li>Works directly with the ILS technical team to manage and plan for all ADL technical enhancements</li> <li>Oversees resource management functions of the ADL and the AHEC library consortium</li> </ul>
<p><b>Sarah Kimmel</b> AHEC Digital Library (ADL) Manager <a href="mailto:sarah_kimmel@ncahec.net">sarah_kimmel@ncahec.net</a></p>	<ul style="list-style-type: none"> <li>Works with the ADL Technical Team to plan for and manage all ADL technical enhancements and data reporting</li> <li>Updates the ADL with current free and subscription-based resources</li> <li>Facilitates help desk communication between patrons, Regional AHECs and Program Office</li> </ul>

## OPERATIONS

### INFORMATION TECHNOLOGY

- Provides information management, communication technologies, and IT-enabled educational capabilities throughout the NC AHEC system to support cross-site collaboration and the implementation and support of statewide capabilities. This includes:
- Development of Statewide IT plans to support business processes
- Deployment of capabilities needed to improve the web experience for AHEC customers
- Coordinated use of shared IT resources such as videoconferencing support

**Ashley Langley**

Director, Statewide IT &  
Business Analytics

[ashley\\_langley@ncahec.net](mailto:ashley_langley@ncahec.net)

Manages all aspects of Statewide IT and relationships between AHECs and campus resources and directs data work around reporting for many initiatives

**Bradley Cummins**

Lead Developer and Systems  
Engineer

[bradley\\_cummins@ncahec.net](mailto:bradley_cummins@ncahec.net)

- Orchestrates how development is done within web services, technologies adopted, and primary system administrator of IT housed in the Amazon cloud
- Lead developer for many new initiatives

**Ashim Ghimire**

Systems Engineer

[ashim\\_ghimire@ncahec.net](mailto:ashim_ghimire@ncahec.net)

Provides programming within web services environment and serves as system administrator across web services

**Cleibe Souza**

Applications Analyst

[cleibe\\_souza@ncahec.net](mailto:cleibe_souza@ncahec.net)

- Responsible for code on PHP servers that run MyAHEC portal, practice support tools, and student housing application
- Salesforce first point of contact with the Practice Support CRM

**Jamie Kirk**

Applications Analyst

[jamison\\_kirk@ncahec.net](mailto:jamison_kirk@ncahec.net)

- Primary point person for Docebo programming integration and secondary user support.
- Contributing programmer in web services environment

**Naomi Cox**

Help Desk Technician

[naomi\\_cox@ncahec.net](mailto:naomi_cox@ncahec.net)

- Provides first response and resolution for requests through [support@ncahec.net](mailto:support@ncahec.net) for staff and end users
- Writes internal and external documentation of processes to share with users

**Kathy Peticolas**

Data Analyst

[kathy\\_peticolas@ncahec.net](mailto:kathy_peticolas@ncahec.net)

Provides data analysis and management for all aspects of statewide data collection

### COMMUNICATIONS

Supports statewide communications and marketing strategy for NC AHEC

**Caroline Orth**

Communications and Marketing Manager

[caroline\\_orth@ncahec.net](mailto:caroline_orth@ncahec.net)

Oversees communications and marketing strategy for NC AHEC

<p><b>FINANCE</b> Monitors and oversees state funding, grants, and funding allocated through the:</p> <ul style="list-style-type: none"> <li>· Nine Area Health Education Centers</li> <li>· Duke AHEC Program</li> <li>· 17 UNC on-campus departments supported by NC AHEC</li> <li>· UNC Air Operations</li> </ul>	
<p><b>Jocelyn Brooks</b> Statewide Director of Finance and Administration <a href="mailto:jocelyn_brooks@ncahec.net">jocelyn_brooks@ncahec.net</a></p>	<ul style="list-style-type: none"> <li>· Provides oversight for Program Office Finance and Administration</li> <li>· Manages all aspects of HR</li> <li>· Serves as the Liaison for the School of Medicine administrative engagement</li> </ul>
<p><b>Darien Brockington</b> Finance Manager <a href="mailto:darien_brockington@ncahec.net">darien_brockington@ncahec.net</a></p>	<p>Manages budget and facilitates budget transaction for the Program Office, including state funds, contracts, and grants. Also serves as the liaison for MEDAir finance.</p>
<p><b>Sharon Jones</b> Accountant <a href="mailto:Sharon_jones@ncahec.net">Sharon_jones@ncahec.net</a></p>	<p>Processes monthly regional AHEC reimbursement invoices for state &amp; grant funds, reconciles accounts, handles UNC Facilities work orders, process travel</p>
<p><b>ADMINISTRATIVE</b> Supports staff and oversees various duties</p>	
<p><b>Shayron Saunders</b> Administrative Support Specialist <a href="mailto:shayron_saunders@ncahec.net">shayron_saunders@ncahec.net</a></p>	<p>Various duties for</p> <ul style="list-style-type: none"> <li>· Director of Planning &amp; Innovation</li> <li>· Director of Education and Nursing</li> <li>· Associate Director of CPD</li> <li>· Director of Medical Education</li> <li>· Additional duties as requested</li> </ul>