## Our Mission

Sparking Curiosity.

Inspiring Learning.

Creating Connections.



### Our Values

In addition to the Town of Chapel Hill's RESPECT values, we champion values that speak directly to our position as a public library:

#### Opportunity

We believe in the transformative power of the public library. We make a difference in the lives of our users and we make our community a better place. Through learning, sharing, and collaborating, we make progress together.

#### Hospitality

We are the community's living room and we love having company. As generous hosts, we anticipate needs, respond to concerns, and ensure that guests are comfortable. We can't wait for people to come again.

#### Stewardship

We are caretakers of a trusted, community-owned institution, responsible for public resources and information. That's why we promote transparency, simplicity, equity, and openness in all we do.

# Our Service Pledge

You are our top priority. Whenever, wherever, and whyever you choose to visit us, every moment should shine. We are friendly, helpful, responsive, and engaged. We are focused on meeting your needs and committed to making every visit delightful.