

EMS Mobile: Support



If you experience technical issues or have any questions about using EMS, fill out a support form, and a member of our Product Support department will contact you as soon as possible.

A screenshot of the EMS Mobile Support form. The form is titled "Complete the form below to submit an issue or question about the EMS. A member of the Support team will contact you as soon as possible." and includes a shopping cart icon in the top right. The form fields are: Member Number* (text input), Email* (text input, marked with a red '1'), Phone Number (text input, marked with a red '2'), Issue Type* (dropdown menu, marked with a red '3'), Sub-Issue Type (dropdown menu, marked with a red '4'), and Description* (text area, marked with a red '5'). A blue "SUBMIT" button is at the bottom, marked with a red '6'. A red asterisk indicates required fields.

Step	Actions
1 *	Enter an Email address for our support team to contact.
2	Enter a Phone Number if you prefer a phone call.
3 *	Select an Issue Type from the following list: <ul style="list-style-type: none">• Registration• Skater Portal• Coach Portal• Competition Admin Portal

For questions or issues about using EMS, contact [U.S. Figure Skating Product Support](#).

4 * Select a **Sub Issue Type**.

5 * Enter a **Description** of the problem or question.

6 Click **Submit**.