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ADVANCING INTEGRATED HEALTHCARE

# Clinical Strategy Committee Meeting

May 16, 2025

[Join Meeting on Zoom](#)

*Care Transformation Collaborative of RI*

Topic	Time
<b>Welcome</b> <i>Paul Larson, MD, MBA and Barry Fabius, MD – Co-Chairs, Clinical Strategy Committee</i>	
<b>Announcements, Panel Framing &amp; Introductions</b> <i>Pano Yeracaris, MD, MPH, Chief Clinical Strategist, CTC-RI</i>	7:30-7:40 (10 min)
<b>Panel Discussion – “Primary Care Transformation in a Time of Crisis”</b> <u><i>Moderated by John Minichiello, MBA, CTC-RI Executive Director</i></u> <ol style="list-style-type: none"><li><b>1. Opening Reflections: <i>What is the State of Primary Care in Your Organization?</i> (Each Panelist, 5-7 min)</b></li><li><b>2. Group Dialogue – “<i>Is the Roadmap Still the Road?</i>” (30 min)</b></li><li><b>3. Closing Round – “<i>One Bold Step Forward</i>” (10 min)</b></li><li><b>4. Q&amp;A (Remaining)</b></li></ol>	7:40 – 9:00 (1 hr. 20 Min)

# Announcements

## CTC-RI Annual Conference

- **Date:** November 19, 2025
- Crowne Plaza – Warwick, RI
  
- **Call for Abstracts**
  - 23 Submissions for break-out sessions
  - 5 Submissions for poster sessions
  - **Currently reviewing submissions**

### Interested in sponsoring?

View the [full sponsorship package here](#) or contact Michelle Mooney, [mmooney@ctc-ri.org](mailto:mmooney@ctc-ri.org)

**“ADVANCING PRIMARY CARE:  
INNOVATING FOR A SUSTAINABLE FUTURE”  
NOVEMBER 19, 2025  
SPONSORSHIPS & BENEFITS**

**\$5,000+**

#### PLATINUM PACKAGE

- 4 seats at pre-conference dinner
- Prominently featured exhibition table
- Full page advertising in event program
- Highlight in CTC-RI newsletter article
- Listed on event site and all promotional materials

**\$2,500+**

#### GOLD PACKAGE

- 2 seats at pre-conference dinner
- Prominently featured exhibition table
- Half page advertising in event program
- Highlight in CTC-RI newsletter article
- Listed on event site and all promotional materials

**\$1,500+**

#### SILVER PACKAGE

- 1 seat at pre-conference dinner
- Featured exhibition table
- Quarter page advertising in event program
- Listed on event site and all promotional materials

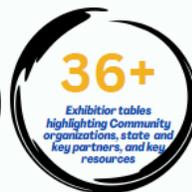
For additional sponsorship opportunities and inquiries, please contact  
Michelle Mooney, MPA, Program Coordinator II at [mmooney@ctc-ri.org](mailto:mmooney@ctc-ri.org)  
CTC-RI will work to customize sponsorship packages that are right for your organization.

**Annual Conference**  
One of Rhode Island's premier annual  
gatherings of healthcare leaders, public health  
professionals and decision-makers  
dedicated to transforming care across our state.

**Why Attend?**  
Connect and prepare  
to foster meaningful engagement  
with key partners and decision-makers  
before the event — including verbal shout-  
outs on CTC-RI's website and marketing materials  
inner with keynote speakers, board  
members and CTC-RI newsletter as an official  
sponsor.

**Be a part of**  
the future of  
care in Rhode Island's healthcare landscape.  
Engage with those shaping the future of  
care.

### SNAPSHOT FROM CTC-RI'S 2024 CONFERENCE



Many thanks to all of our 2024 sponsors who made this possible!

## Best Practices in Team-Based Care – Maternal Mental Health Month

***Coming Together, Help is Here***

**Tues, May 20, 2025, 12-1PM**

Join us for an insightful webinar in collaboration with the Rhode Island Department of Health focused on best practices in supporting maternal mental health through team-based care. Experts will share strategies to connect families with essential resources and strengthen collaboration between primary care and community-based organizations.

### **Panel Discussion**

Jody Vieira, LICSW (Moderator)  
Erica Oliveira, RI MomsPRN Teleconsultation  
Sarah Kelly-Palmer, FSRI CCBHC  
Marie Palumbo-Hayes, FSRI Family Visiting  
Justine Mainville, Sojourner House  
Lindsay Cutler, Coalition to End Homelessness

**Register Now!**

### **Questions?**

Reach out to Nijah Venditelli, Project Coordinator – [nvenditelli@ctc-ri.org](mailto:nvenditelli@ctc-ri.org)



# Announcements – Call for Applications

[Click Here for  
Details!](#)

## Call for Applications Due May 23, 2025

### Training Pediatric & Family Medicine Providers to Diagnose Autism in Young Children

#### Introduction

The Care Transformation Collaborative of Rhode Island (CTC-RI), in partnership with the Rhode Island Department of Health (RIDOH) and United HealthCare, is excited to offer up to **10 pediatric or family medicine providers**, including Nurse Practitioners and Physician Assistants, the opportunity to participate in an evidence-based training program from June 2025 - December 2026 designed to prepare pediatricians to conduct next level autism assessments in the pediatric practice **with support payments up to \$15,000**. This comprehensive training program includes an in-person workshop, virtual training, and asynchronous learning. Following the training, providers will receive ongoing guidance and clinical oversight as they start conducting autism evaluations in their practice.

#### Who Can Apply

- Pediatric or family medicine, including Nurse Practitioners and Physician Assistant, providers practicing in Rhode Island
- **Retired pediatricians** interested in conducting autism evaluations and supporting pediatric practices

#### Program Highlights

- Be able to help patients and families access specialty evaluation and diagnostic services more quickly
- Learn how to conduct best practice autism assessments for unambiguous cases
- Receive practice facilitation support to assist with implementation and rollout
- Have the opportunity to develop a team-based approach to autism assessment
- Be part of a community of practice and receive 15 months of coaching and support from local and national experts
- Be eligible to receive \$15,000
- CMEs for In-Person Training and Community of Practice; Opportunity for MOC Part 4

#### Rhode Island Trainers



**Cynthia Loncar, PhD**  
Associate Professor of Pediatrics & Psychiatry & Human Behavior, Warren Alpert Medical School of Brown University  
Clinic Director, Center for Children and Families, Brown Center for Children



**Sarah Hagin, PhD**  
Assistant Professor of Psychiatry and Human Behavior, Warren Alpert Medical School of Brown University  
Director, Hasbro Hospital's feeding program  
Project Manager, Pedi PRN



**Viren D'Sa, MD**  
Associate Professor of Pediatrics and Clinician Educator, Warren Alpert Medical School of Brown University.  
Director, Division of Developmental Behavioral Pediatrics, Hasbro Children's Hospital

#### Faculty Consultant



**Jeffrey Hine, PhD, BCBA**  
Associate Professor of Pediatrics, Vanderbilt University Medical Center  
Licensed Psychologist, Vanderbilt Kennedy Center - TRIAD  
Director of Primary Care Outreach and Training, Division of Developmental Medicine, VKC-TRIAD

## ECHO Series: Strengthening Families Prenatally through Early Childhood

### Purpose

To form a learning community for pediatric teams that have implemented the DULCE (Developmental Understanding and Legal Consultation for Everyone) approach and other pediatric practices and community-based organizations that seek to strengthen and support families prenatally through early childhood.

To offer the early childhood learning community the opportunity to learn together using the ECHO® “all teach-all learn” approach that includes a 20-minute didactic presentation and a case study.

### Who Should Attend?

- Community Health Workers
- Doulas
- Family Visiting
- Early Intervention
- IBH Providers
- Primary Care Providers and Team Members
- Nurse Care Managers

### ECHO® Topics

Topics will be presented by Legal Key Partnership for Health and Justice and Rhode Island Association for Infant Mental Health.

Topics will center around supporting families with legal issues such as housing, immigration, and benefits eligibility, developmental health, and family well-being.

### When?

Starting June 13, 2025 from 12:00pm - 1:00pm

- Continuing to May 8, 2025
- 12 learning sessions
- Second Fridays of the month @ 12:00pm - 1:00pm

### Why Participate?

This 12-month ECHO® program will include didactic training and case-based learning.

- **CME/CEU credits** offered at no cost for attendance
- **Best practice sharing among clinical practice teams** and the larger learning community of affiliated professionals (doulas, family visiting agencies, lactation consultants, community health workers).
- **Gain knowledge to support families with:**
  - problem solving potential legal issues such as housing, immigration, food security, domestic violence and benefit eligibility.
  - using a strength-based approach and to help families successfully achieve their clinical, behavioral, and social need goals.
  - improving early developmental health and family well-being.

### Two learner options are available:

- **Full participation:** Eligible for \$250 stipend. Requires attendance at 10 out of 12 ECHO sessions and willingness to present a case study.
- **Flexible participation:** Select and attend sessions based on your availability and with no obligation to present a case study.

*Register by  
May 23!*

# Announcements – New ECHO Series

[Click here to  
Register!](#)

*Not claiming CME credits today? Please still fill out the survey - we appreciate feedback from all attendees!*

**Complete Session Evaluation  
& Claim CME Here**



## CTC-RI Conflict of Interest Statement

If CME credits are offered, all relevant financial relationships of those on the session planning committee have been disclosed and, if necessary, mitigated.

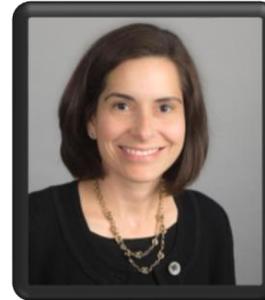
*The AAFP has reviewed 'Advancing Comprehensive Primary Care Through Improving Care Delivery Design and Community Health' (Activity #108094) and deemed it acceptable for AAFP credit. Term of approval is from 04/16/2025 to 04/16/2026. Physicians should claim only the credit commensurate with the extent of their participation in the activity. NPs and RNs can also receive credit through AAFP's partnership with the American Nurses Credentialing Center (ANCC) and the American Academy of Nurse Practitioners Certification Board (AANPCB).*

1. Describe the current challenges facing primary care practices in Rhode Island, including workforce capacity, financial sustainability, patient access, and readiness for payment reform.
2. Analyze the extent to which current models of primary care transformation remain aligned with clinical realities, and assess how policy, infrastructure, and financial strategies support or impede progress.
3. Formulate at least one actionable strategy or policy recommendation that could stabilize and strengthen primary care delivery in the face of ongoing systemic pressure and uncertainty.

# Panelists - *“Primary Care Transformation in a Time of Crisis”*



**John Minichiello, MBA,**  
*Executive Director, CTC-RI  
Panel Moderator*



**Ana Tuya Fulton, MD, MBA**  
*President & COO, Integra &  
Chief Population Health Officer,  
Care New England*



**Peter Hollmann, MD**  
*Physician Director Population  
Health, Brown Medicine*



**Edward McGookin, MD,  
MHCDS**  
*Chief of Primary Care, Brown  
University Health & Brown  
Health Medical Group*



**Elena Nicoletta, MPH,**  
*President & CEO, RI Health  
Center Association*



**Thomas Warcup, DO, MHA,**  
*Chief Medical Officer, Rhode  
Island Primary Care Physicians  
Corporation*



# Brown Health Medical Group Primary Care

The State of Primary Care at Brown University Health



Primary Care  
Brown Health Medical Group

**BROWN**Health  
UNIVERSITY

# Physicians



- Adult Medicine
  - 34 Physicians, 30 FTE
- Family Medicine
  - 22 Physicians, 18 FTE
- Pediatric
  - 20 Physicians, 15 FTE
- Specialty Program
  - 6 Physicians, 5 FTE
- Physicians Arriving in FY2025
  - 9 Physicians arriving in July through September

# Advanced Practice Providers



- Adult Medicine
  - 31 APPs, 29 FTE
- Family Medicine
  - 18 APPs, 17 FTE
- Pediatrics
  - 6 APPs, 4 FTE
- APPs arriving in FY2025
  - 16 APPs arriving in June through September

# Clinical – Ambulatory



- **Practice Locations**

- 10 Adult Medicine practices
- 9 Family Medicine practices
- 4 Pediatric practices
- 2 Care365 locations
- 2 Specialty practices - Musculoskeletal Health and Obesity Medicine

- **Centralized Clinical and Administrative Programs**

- Nurse Care Management and Transitions of Care
- Clinical Pharmacy, Prescription Refill & Prior Authorization Programs
- Disease Management Programs (Diabetes, COPD, CHF, Hypertension)
- Integrated Behavioral Health and Community Health
- Call Center, Document Management, Referral Management
- Clinical Quality and Central Scheduling

# Key metrics Primary Care 2025 (FY Q1& Q2)



- 155,000 covered patient lives
  - 20% pediatrics
- 181,000 Primary Care visits
- 4,300 Care365 sick visits
- Patient Experience
  - 84.2 Net Promoter Score (n = 33,301)

# Clinical Program Impact

## Transitions of Care

- 46,398 patient episodes

## High Risk Care Management

- 5,384 patient episodes

## Population Health

- 2,058 Diabetes patient episodes
- 678 Hypertension patient episodes
- 475 Heart Failure/COPD patient episodes

## Behavioral and Community Health

- 1,835 patient episodes

## Clinical Pharmacy

- 22,000 patient encounters

**78,828 episodes** of care provided through centralized clinical programs

# Centralized Administrative Support Impact



## Pharmacy Refills

- Over 200,000 refill encounters processed in 2024
- Over 3,000 medication prior authorizations submitted in 2024



## Call Center, Referral and Document Management

- 3,000 documents per day for 24 practices
- 600 referrals per day for 24 practices
- 2,400 patient calls per day for 14 practices



## Quality

- 48,000 patient gap closures for multi-year measures from eCW into LifeChart in 2024
- Revised all clinical workflows for Epic and training for all clinicians and staff

# Supporting patients and clinicians differently



## Physician Transitions

- Successfully **rehomed 30,005 patients** from 22 physician retirements/departures (FY24 and FY25 YTD)



## Patient Support Model

- Scaled the nurse/navigator model to all internal/family medicine practices
- **245,080** patient engagements supported by RN or Care Navigator



## Clinician Resources

- DAX Scribe expanded services to 49 clinicians
- Implemented Nurse Telephone Triage services across **all practices**

# Clinician Recruitment



- FY2024 Provider Recruitment
  - 12 Physicians
  - 22 Advanced Practitioners
  
- FY2025 Provider Recruitment
  - 9 Physicians
  - 18 Advanced Practitioners

*We're on track to hire 61 clinicians within the next two years.*

*Not claiming CME credits today? Please still fill out the survey - we appreciate feedback from all attendees!*

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# THANK YOU!

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