



TALENT DEVELOPMENT FISCAL YEAR 2022

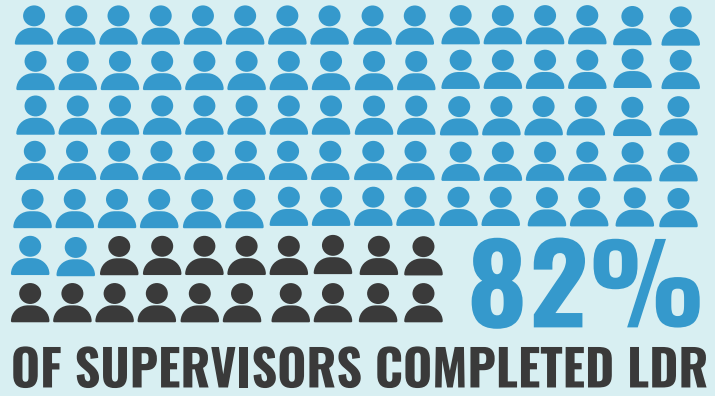
MO LEARNING

TOTAL HOURS LEARNED

320,517

MO LEARNING USERS

36,318



82%
OF SUPERVISORS COMPLETED LDR

ENGAGE

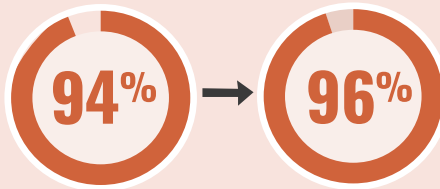
AUDIENCE



COMPLETED ENGAGE EVALUATIONS

SEPTEMBER 2021

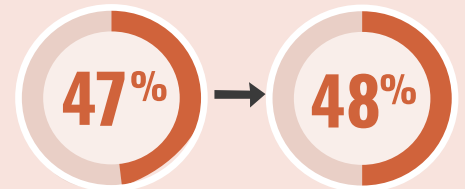
MARCH 2022



COMPLETED UPWARD FEEDBACK

SEPTEMBER 2021

MARCH 2022



LEARNING FRAMEWORK

JANUARY 2022 - JUNE 2022 DATA



LIVE TRAINING ATTENDANCE

600+ TEAM MEMBERS

SHOW ME EXCELLENCE WHITE BELT TRAINING

31%

RECOGNITION

STATE TEAM MEMBERS OF THE MONTH



AWARD OF DISTINCTION



LEADERSHIP ACADEMY



2 GRADUATING COHORTS

GOVERNOR'S AWARD FOR QUALITY & PRODUCTIVITY

15 PROJECTS • 5 WINNERS

60 PARTICIPANTS ACROSS ALL DEPARTMENTS & GOVERNOR'S OFFICE

LAUNCH OF MO APPRECIATION

A STATEWIDE RECOGNITION & APPRECIATION EFFORT



16,000 SITE VIEWS AT LAUNCH

QPS

TEAM MEMBERS RECEIVE PROPER TRAINING TO BE EFFECTIVE IN JOBS (BASED ON QPS)

55%

FY2020

56%

FY2021

62%

FY2022

TEAM MEMBERS ARE HAVING HELPFUL PROFESSIONAL DEVELOPMENT CONVERSATIONS (BASED ON QPS)

62%

FY2020

63%

FY2021

66%

FY2022