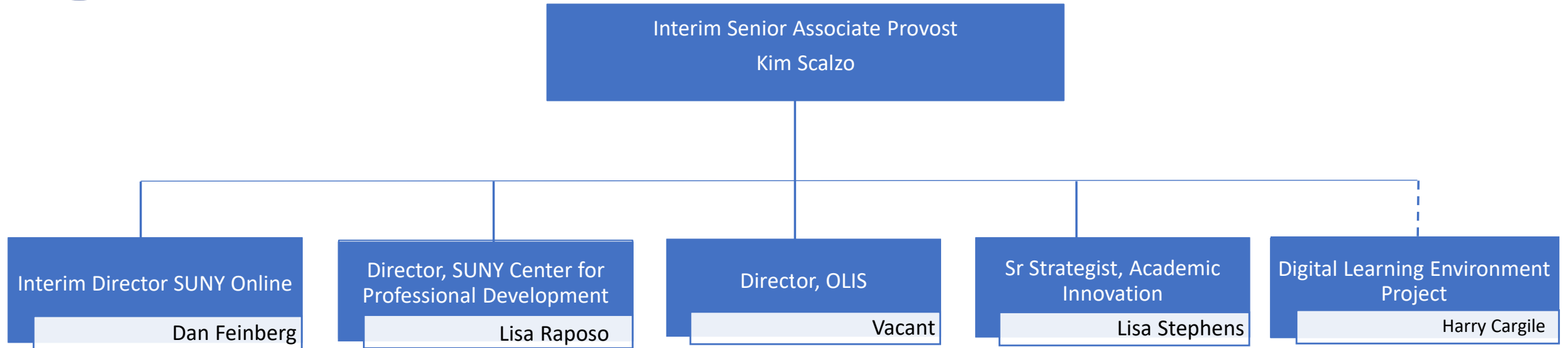**OLIS Update
February 27, 2023**

AGENDA

- DIAS – OLIS overview
- Advisory Board / Communities of Practice
- OER Services/Engagement & Professional Development
- SLS Updates
- Scholarly Communications and Research Data Management
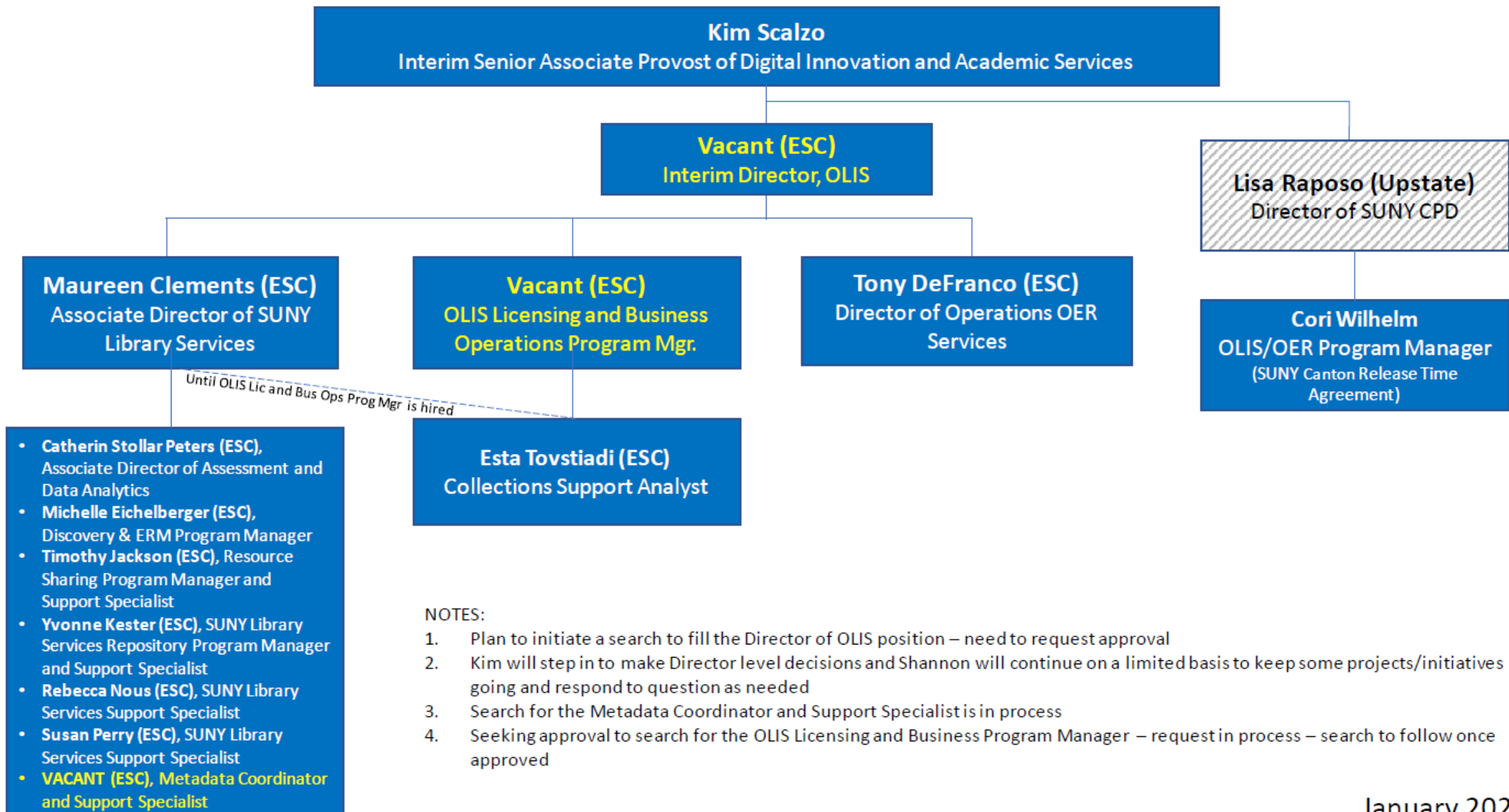- Collections

Digital Innovation and Academic Services

SUNY

Interim Senior Associate Provost
Kim Scalzo

Interim Director SUNY Online
Dan Feinberg

Director, SUNY Center for Professional Development
Lisa Raposo

Director, OLIS
Vacant

Sr Strategist, Academic Innovation
Lisa Stephens

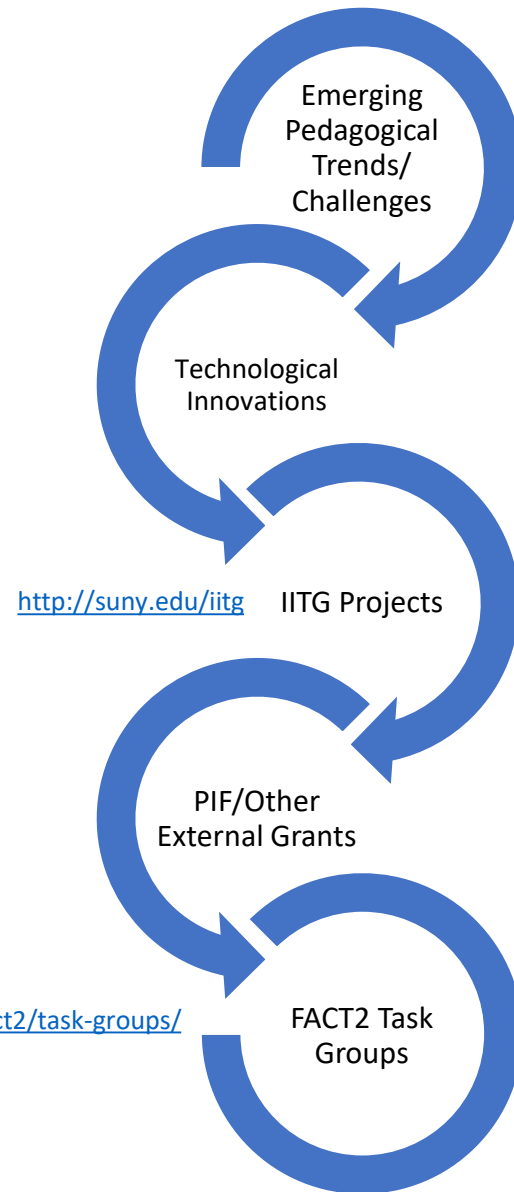Digital Learning Environment Project
Harry Cargile

- Leadership for the digital transformation of the SUNY student experience

- Align U-wide digital platforms in support of system-wide strategies for student success

- Work with stakeholders across the System Office and with campuses to promote and facilitate change leadership in support of digital innovation

- Establish/provide u-wide academic shared services to support digital platforms and digital innovation

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Office of Library and Information Services (OLIS)

Kim Scalzo
Interim Senior Associate Provost of Digital Innovation and Academic Services

Vacant (ESC)
Interim Director, OLIS

Lisa Raposo (Upstate)
Director of SUNY CPD

Maureen Clements (ESC)
Associate Director of SUNY Library Services

Vacant (ESC)
OLIS Licensing and Business Operations Program Mgr.

Tony DeFranco (ESC)
Director of Operations OER Services

Cori Wilhelm
OLIS/OER Program Manager
(SUNY Canton Release Time Agreement)

Until OLIS Lic and Bus Ops Prog Mgr is hired

Esta Tovstiadi (ESC)
Collections Support Analyst

- **Catherin Stollar Peters (ESC),** Associate Director of Assessment and Data Analytics
- **Michelle Eichelberger (ESC),** Discovery & ERM Program Manager
- **Timothy Jackson (ESC),** Resource Sharing Program Manager and Support Specialist
- **Yvonne Kester (ESC),** SUNY Library Services Repository Program Manager and Support Specialist
- **Rebecca Nous (ESC),** SUNY Library Services Support Specialist
- **Susan Perry (ESC),** SUNY Library Services Support Specialist
- **VACANT (ESC),** Metadata Coordinator and Support Specialist

NOTES:
1. Plan to initiate a search to fill the Director of OLIS position – need to request approval
2. Kim will step in to make Director level decisions and Shannon will continue on a limited basis to keep some projects/initiatives going and respond to question as needed
3. Search for the Metadata Coordinator and Support Specialist is in process
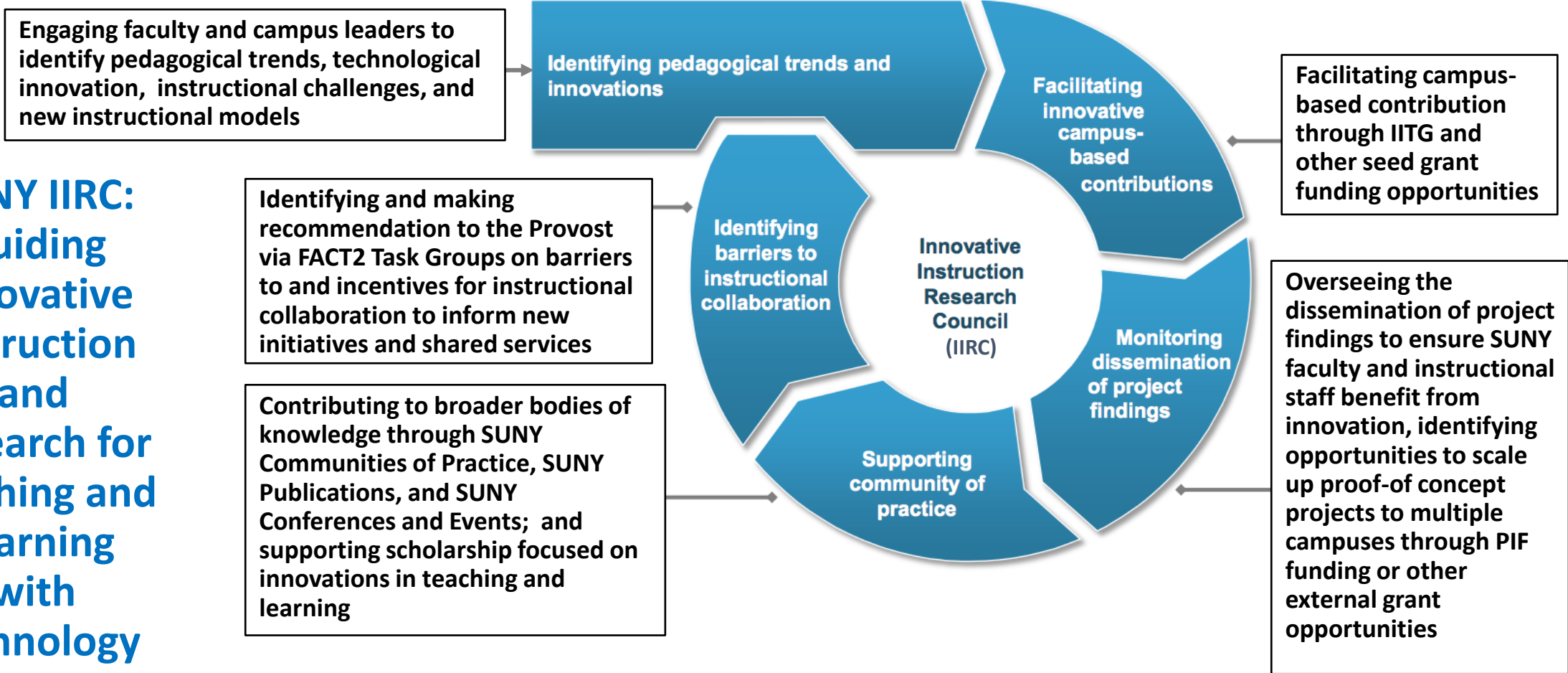4. Seeking approval to search for the OLIS Licensing and Business Program Manager – request in process – search to follow once approved

January 2023

SUNY's Innovative Instruction Ecosystem

SUNY IIRC: Guiding Innovative Instruction and Research for Teaching and Learning with Technology

Engaging faculty and campus leaders to identify pedagogical trends, technological innovation, instructional challenges, and new instructional models

Facilitating campus-based contribution through IITG and other seed grant funding opportunities

Identifying and making recommendation to the Provost via FACT2 Task Groups on barriers to and incentives for instructional collaboration to inform new initiatives and shared services

Overseeing the dissemination of project findings to ensure SUNY faculty and instructional staff benefit from innovation, identifying opportunities to scale up proof-of concept projects to multiple campuses through PIF funding or other external grant opportunities

Contributing to broader bodies of knowledge through SUNY Communities of Practice, SUNY Publications, and SUNY Conferences and Events; and supporting scholarship focused on innovations in teaching and learning

Identifying pedagogical trends and innovations

Facilitating innovative campus-based contributions

Identifying barriers to instructional collaboration

Innovative Instruction Research Council (IIRC)

Monitoring dissemination of project findings

Supporting community of practice

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https://online.suny.edu/iitg2/innovative-instruction-research-council-iirc-about-us/

OLIS Strategic Plan

OLIS Strategic Plan for 2023-2026

- Data-driven decision making.
- Partnering with libraries and institutions navigating complex change.
- Fostering networks, collaboration, and campus faculty and staff development.
- Supporting student success and faculty access.

    https://slcny.libguides.com/olis/about

Align Strategic Plan goals

- Charted year-by-year roadmap
- Create visual, one-page rubric
- Develop operational and high-level metrics
- Measure Impact and strengthen best practices
- Map to SUNY System Admin goals
- Work with Advisory Board

OLIS Advisory Board Update

- Kick-off meeting on February 7th

- Conduct monthly meetings to build operating framework
  - Mission statement
  - What information is needed to help advise on strategy
  - Determine best way to gather stakeholder feedback
  - How to disseminate information to constituents

- Next meeting March 3rd

OLIS Advisory Board Members

Campus Representatives

- Community Colleges – Bonnie Gallagher (Dutchess)
- Technology Colleges – Jill Kehoe (Maritime)
- Comprehensives – Jennifer Jensen (Oneonta)
- Doctorals – Jamie Saragossi (Stony Brook)
- SUNYLA President – Jennifer DeVito (Stony Brook)
- IDS Project – Mark Sullivan

OLIS Representatives

- Kim Scalzo – Interim Senior Associate Provost
- Maureen Clements – Associate Director SLS
- Catherine Stollar Peters – Associate Director of Assessment and Data Analysis
- Cori Wilhelm – CPD OLIS/OER Program Manager

Communications Plan
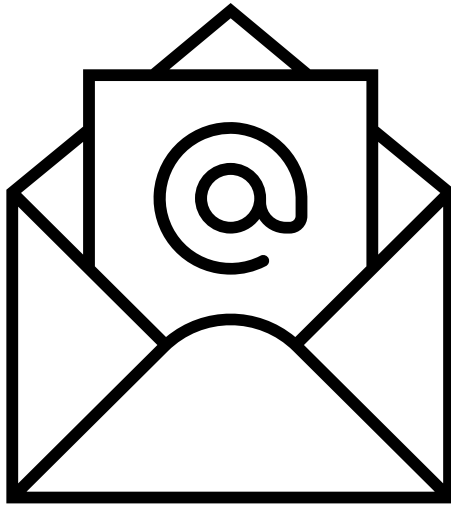
- Quarterly OLIS updates - *(Save the Date: May 19th – 1:30 to 3:00)*
- Enhance website for communication and services offerings, archive implementation-related information.
- Create annual report / dashboards
- Highlight the great work being done across the SUNY Library system.
  - [Spotlight on SUNY Libraries](#) page

General OLIS Communications

SUNY Libraries Listserv
- Purpose – Main email listserv for communication about OLIS updates, events and discussions.
- Audience - Internal to SUNY, Library Directors, Librarians, Staff, SUNY Admin
- https://slcny.libguides.com/olis/listservs

OLIS News Blog
- Purpose – Communicate OLIS updates and events.
- Audience - SUNY constituents, external parties
- https://slcny.libguides.com/sls/blog
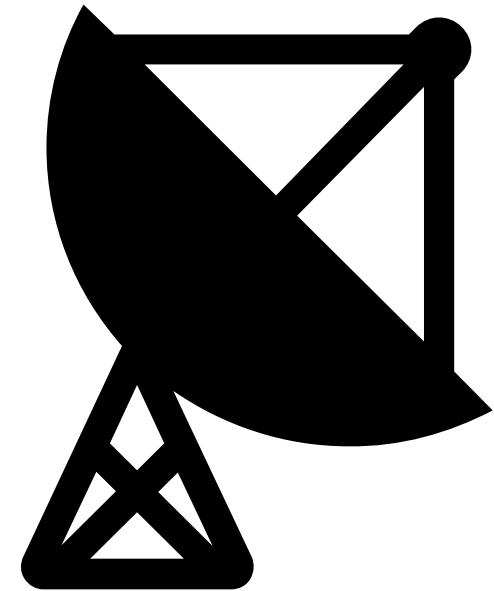
Communication Streams

Listservs

- Library Directors – open to Library Directors, Associate University Librarians at University Centers, Adminstrators in charge of SUNY Libraries or Learning Commons.
- Scholarly Communications (email: info@slcny.libanswers.com)

Basecamp

- LSP – main discussion channel for all things tech-ish. Continue posting tech recordings, alma releases – phase out general announcements in fall 2023
- Shared Collections Information
- Projects and extended support schools

Communities of Practice

- Library Director's group
    - Kick off meeting March 3

- Scholarly Communications COP
    - Explore Research Data Management synergies
    - Feb 23 - ORCID US Community presentation
    - March 30 - Impact of AI

- OER Leads
    - Feb 16
    - Survey by March 17th,
    - possible summit

Current Task Groups

- Shared Courier / ELD
- Research Data Management
- JSTOR
- eBook Shared Collections

Existing Working / Interest Groups
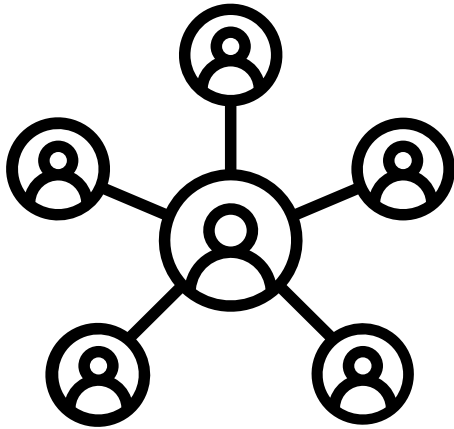
- Access Services
- Accessibility
- Analytics
- Discovery
- Improvements and Enhancements
- Institutional Repositories
- Metadata Standards and Policies (SMSP)
- Shared Collections Committee

Updates from SUNY OER Services

OER Updates:
- Potential OER Summit / Professional Development needs survey
- Please complete the survey by March 17, and share with others on your campus
- SUNY OER Training Courses – updated
- Grant opportunities

SUNY CPD Announcements

- Rockland CC presentation: *Building a Community of Practice to Foster Inclusive Classrooms Across the Disciplines*, Feb 24 *(recorded)*

- Open Education Week – March 6-10 - https://oeweek.oeglobal.org/

- SUNY Online Summit – March 8-10, In-person in Syracuse and virtual – https://online.suny.edu/summit/

- SUNY CIT: *Rooted and Rising: Exploring the Shifting Landscape of Higher Ed* – May 23-26, 2023, In-person at SUNY Oswego – - https://cit.suny.edu/cit-2023/

- Student Success Summit - Virtual April 26-28, 2023 - https://sunycpd.eventsair.com/sss2023/

CPD Leadership and Management Certificate

https://sunycpd.eventsair.com/llmcert

- First courses have started for the spring, still time to register for the remaining courses
- CPD points can be used to pay (dependent on campus and availability)
- Focus on learning and applying methodologies and tools to issues that librarians and staff face regularly.

Spring courses available for registration:
- Library Strategic Planning – March 21
- Library Assessment – March 28

Reminder: Online Course: Exploration of Belonging for Educators

- Using Lumen Circles (separate from faculty-focused Belonging Circle)

- Self-paced course intended for librarians and other student support faculty and staff.

- Different sign-up process for spring:
  - https://tinyurl.com/sunybelonging

INCLUSION
Engage all students, encourage and appreciate their contributions

BELONGING
Foster learning spaces where all students feel valued and respected

EQUITY
Remove obstacles to participation, learning and success

DIVERSITY
Represent diverse voices and identities
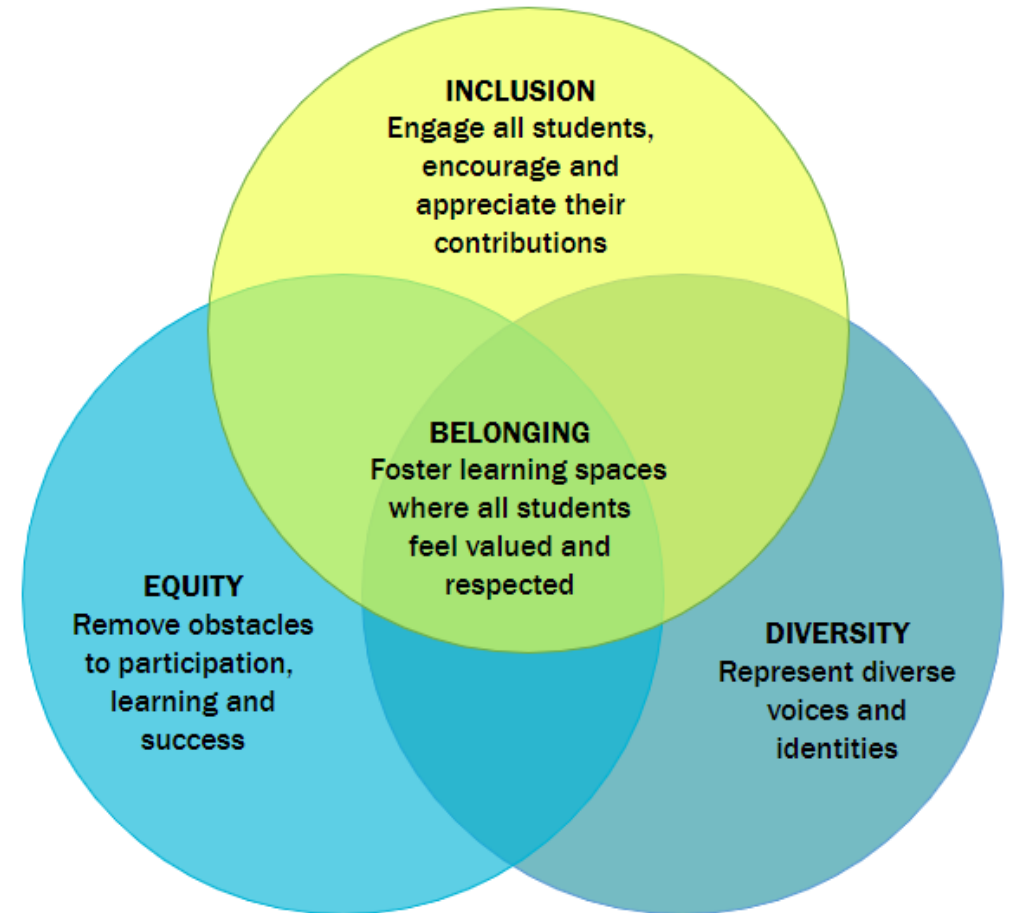
Spotlight on SUNY Libraries

- Series of online conversations to focus on the great things that SUNY libraries are doing!

- Next Up: *The Next Chapter in Textbook Affordability: A Conversation about Textbooks in Libraries*
  Tuesday, March 7, 12:00pm on Zoom

- Have a great program or idea for a future Spotlight?
  Contact Cori at [*cori.wilhelm@suny.edu*](mailto:cori.wilhelm@suny.edu)
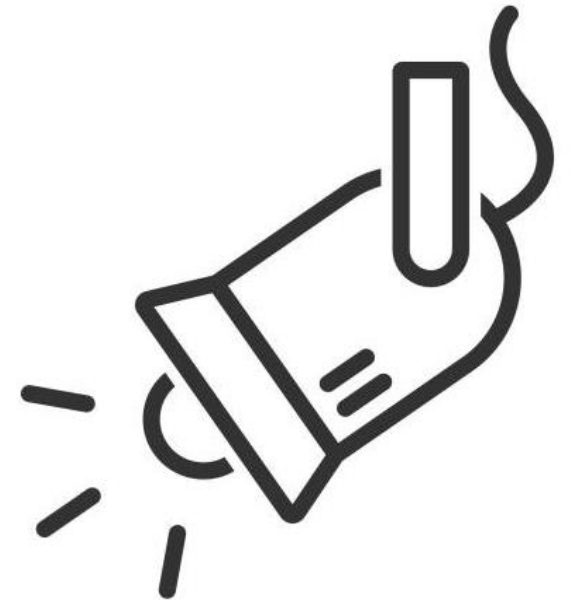
Suggestions?

- We want to hear from you!
- Is there a topic you'd like to discuss at a future meeting? Do you, your faculty/staff, or your campus need training in a specific area? Do you have some feedback you want to share with us?
- We're launching an anonymous form to submit any suggestions you have for discussion topics, ideas for future meetings, and/or areas in which you would like to see professional development opportunities.

- https://forms.gle/qPXkX5C3GRufb7h39

General Updates
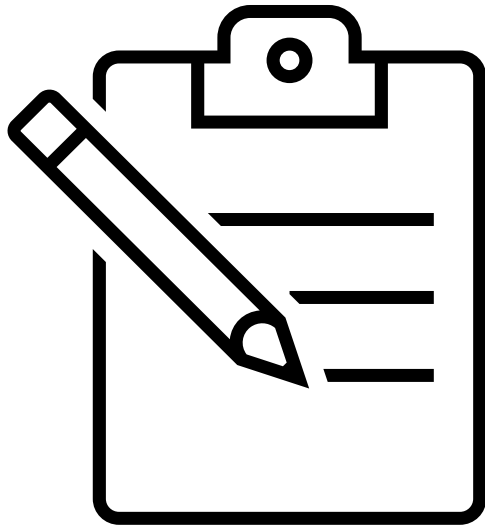
- SLC to OLIS Springshare transition
  - May be updating the base URL for the site.
  - Possible change to ticket email address
  - We'll continue to communicate any changes and provide redirects to avoid broken links
  - Fall 2023

- Final stages of Metadata Coordinator and Support Specialist position.

- Sync Extended Support PIA agreements to Fiscal Year
  - Term for existing PIAs remain in place
 - Slowly roll over to July 1 timeframe

Onboarding

- Helping acclimate librarians and staff to their to new roles:
  - High-level ALMA systems review
  - Targeted training for specific roles
  - Free service – just reach out to info@slcny.libanswers.com
  - Helped onboard fourteen new and existing staff

- New Directors Cohort – email Cori Wilhelm

- New Electronic Resources Librarians Cohort
  - Open to new and ever-learning Electronic Resources Librarians.
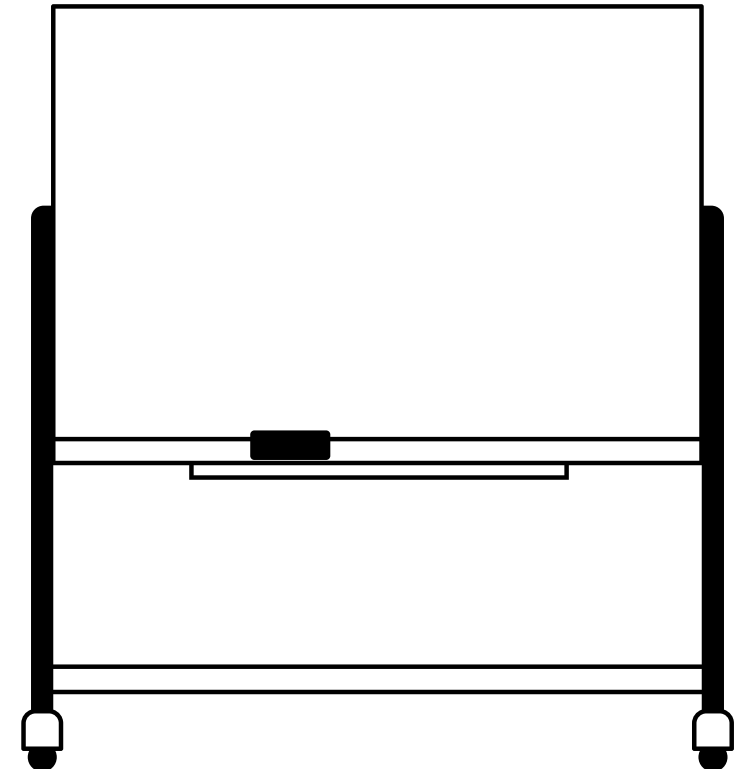
SUNY Shared Courier Update

- ESLN working through the RFP process for new ELD contract (the current contract expires at the end of June)
  - Expecting 30%-40% price increase
  - ESLN currently working with vendors on reducing pricing
  - Final pricing information should be available in March or April

- SUNY libraries have always been required to have 5-day ELD service, but libraries will be able to reduce service once the new ELD contract goes into effect
  - The SUNY Shared Courier Task Force recommends retaining at least 3-day ELD service

- Libraries will be billed directly by ELSN under the new contract (past billing was done via recharge)
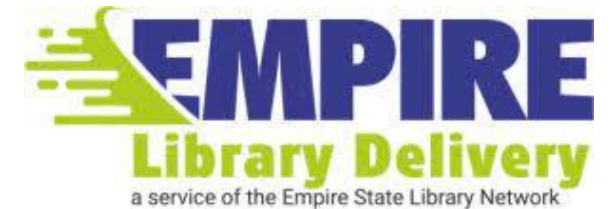
Expanding Alma Resource Sharing Beyond SUNY

- Working with the ConnectNY consortium to add several of their Alma libraries to our Alma resource sharing network
  - Go-live with Vassar College and the U.S. Military Academy at West Point this spring
  - We're hoping to go live with additional libraries later this year.

- New Alma resource sharing partnerships with the Connecticut State Colleges and Universities (CSCU), Gettysburg College, Susquehanna University, and the University of Central Florida

- Goat to expand participation in these partnerships and our partnerships with the California State University system and the Washington Research Library Consortium (WRLC)

Ex Libris / ELUNA

- Monthly meetings with Ex Libris rep, Claudia Balby

- Quarterly meetings with Ex Libris Support team
  - Working on backlog of support cases

- February quarterly release went smoothly

- In-person ELUNA User Group meeting in May 2023

- ELUNA steering committee president to attend next IEC meeting to discuss NERS voting

Open Athens / EBSCO

- Open Athens is an identity and access management service that can replace EZproxy.

- Special discount from EBSCO:
    - If five schools sign up, they each receive a 20% discount
    - SLS offering small one-time implementation incentive
    - Central billing
    - Reach out to Nancy Grimaldi at ngrimaldi@ebsco.com

- For more information, see session from February 17th, 2023 https://public.3.basecamp.com/p/yyW78zE9Yx5yqN9feExg2nGd

OCLC Small Cataloging & WorldCat Visibility

OCLC – Small Library Edition for small library staff to effectively manage metadata for the Institution's collection
- Only for libraries with an FTE up to 3000
- Shannon Pritting will reach out to qualifying libraries

WorldCat Visibility Subscription:
- Option is available to libraries that maintain any OCLC cataloging subscription
- Less expensive than FirstSearch
- Includes the features of OCLC web visibility program (WorldCat.org, Google, Yahoo)
- Shannon Pritting will reach out

Amendment to current OCLC contract currently in the works.

LibKey

- Met with Ted Tyson and Maria Ziemer from LibKey (Feb 10)

- Planning two separate sessions:
  - *LibKey Update: Linking to Open Access Content Locked in Hybrid Journals* session on March 13: LibKey Update: Linking to Open Access content locked in hybrid journals
  - *LibKey Updates for SUNY* - April 4 and April 7. Please register on Maria's Calendly!

General Collections Updates

- Anticipated Lapse in OGS State Contract Coverage for Books (award 22868) and Serials (award 23044)
  - Expires February 28, 2023
  - OGS expects the contracts to finalized in March, contingent upon Office of the State Comptroller.
  - Recommend purchase orders be cut before February 28th to hold until the new contracts are approved.
  - EBSCO still honoring – you may have received notice from EBSCO
- Artstor Contract still in process
  - If you experience any access issues please submit a ticket

JSTOR Task Group

Task Group determined **Opt-in** contract best way forward

- JSTOR Subscription Model changing moving forward
  - For 2024 renewal, community colleges will be moved to an expanded-access model
  - Comps and Doctorals can opt for Expanded Access or stay with current collections for 2024 renewal
- All-in contract didn't provide beneficial pricing for all campuses

SLS Collections /eBook Task Group

Goals – to secure buy-in for shared eBook collecting across SUNY.

- *Revised timeline to FY24/25*

- Develop a *cost model* / plan for the first two years of eBook collecting program

- Research acquisition models, products, consortia management models

- Review vendor proposals and commit to Year 1 procurement

- Recommend next steps for ongoing management of consortia eBooks (committee, working group etc.)

- Continued communication through basecamp, sector meetings and presentations

- Gather data from new GenEd framework to inform potential collection strategy

FACT2
Leveraging the DLE Task Group

- Goal to foster sharing within the Learning Object Repository (LOR) of Brightspace Digital Learning Environment

- Led by Katie Ghidiu (Monroe CC) and John Kane (Oswego)

- Members
  - OLIS participation
  - Campus library participation (additional participation welcome)
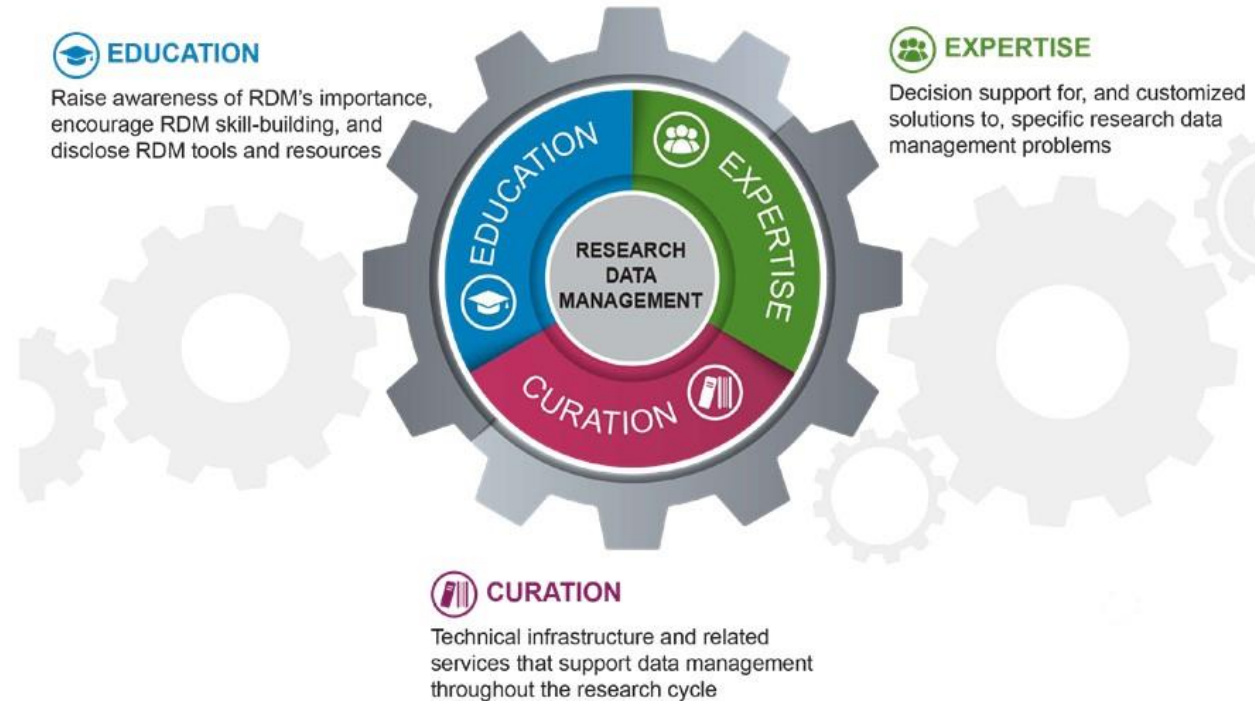
Research Data Management

- Reasearch Data Management Task Group
  - Supporting campus RDM capacity and infrastructure through education services
  - LibGuide for more information: https://slcny.libguides.com/rdm
- Dryad implementation
  - Generalist repository
  - SUNY Consortia membership and a few individual campus members
- ORCID
  - Feb/April Scholarly Communications CoP topic
  - Support system-led ORCID Implementation Task Force

Research Data Management

Research Data Management
Service Categories

EDUCATION

Raise awareness of RDM's importance, encourage RDM skill-building, and disclose RDM tools and resources

EXPERTISE

Decision support for, and customized solutions to, specific research data management problems

CURATION

Technical infrastructure and related services that support data management throughout the research cycle

Questions?