



SUNYConnect Task Force Survey Results

Sept. 2, 2021

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Respondent Demographics

- 54 responses (1 unidentifiable)
 - University Centers: 4/4
 - Other Doctorals: 6/6
 - Comprehensives: 10/13
 - Community Colleges: 26/30
 - Technology Colleges: 7/7



Which SUNYConnect databases are important to your campus?

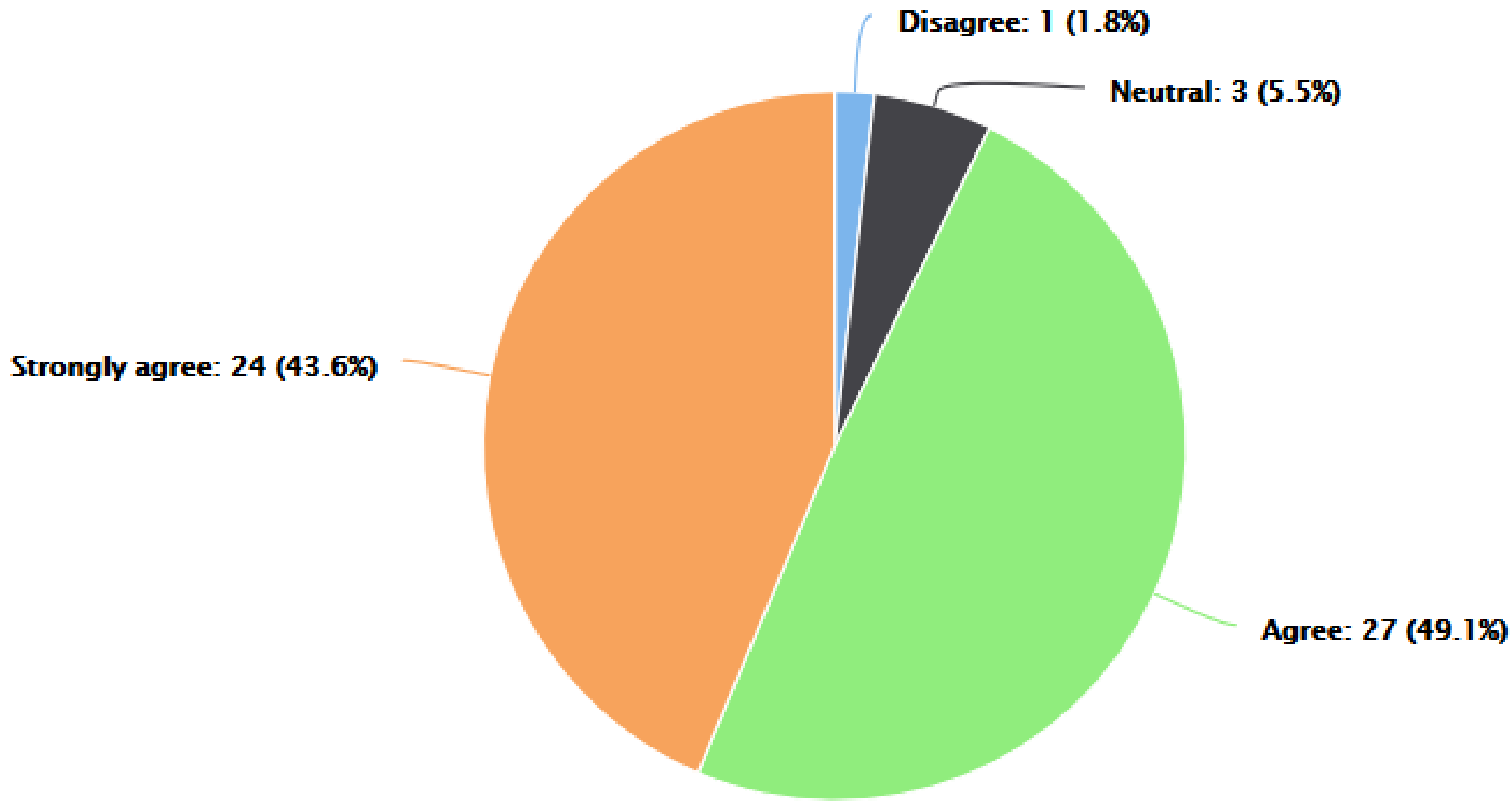
Database	Number of Submissions	% of Overall Submissions
Academic Search Complete	53	96.36%
Business Source Complete	48	87.27%
CINAHL Plus with Full text	48	87.27%
Psychology and Behavioral Sciences Collection	48	87.27%
MEDLINE with Full Text	47	85.45%
Social Sciences Full Text	47	85.45%
Humanities Source	44	80.00%
ERIC	42	76.36%
Health Source: Nursing/Academic Edition	41	74.55%
Education Source	40	72.73%
Applied Science & Technology Source	38	69.09%
Environment Complete	38	69.09%
eBook Collection	37	67.27%

Database	Number of Submissions	% of Overall Submissions
Newspaper Source Plus	37	67.27%
LGBT Life with Full Text	35	63.64%
Points of View Reference Center	35	63.64%
Health Source - Consumer Edition	33	60.00%
Alt HealthWatch	32	58.18%
Library, Information Science & Technology Abstracts with Full Text	29	52.73%
Vocational and Career Collection	26	47.27%
Energy & Power Source	25	45.45%
Greenfile	25	45.45%
Religion and Philosophy Collection	25	45.45%
Academic Search Alumni Edition	24	43.64%
Entrepreneurial Studies Source	24	43.64%
MasterFILE Premier	23	41.82%

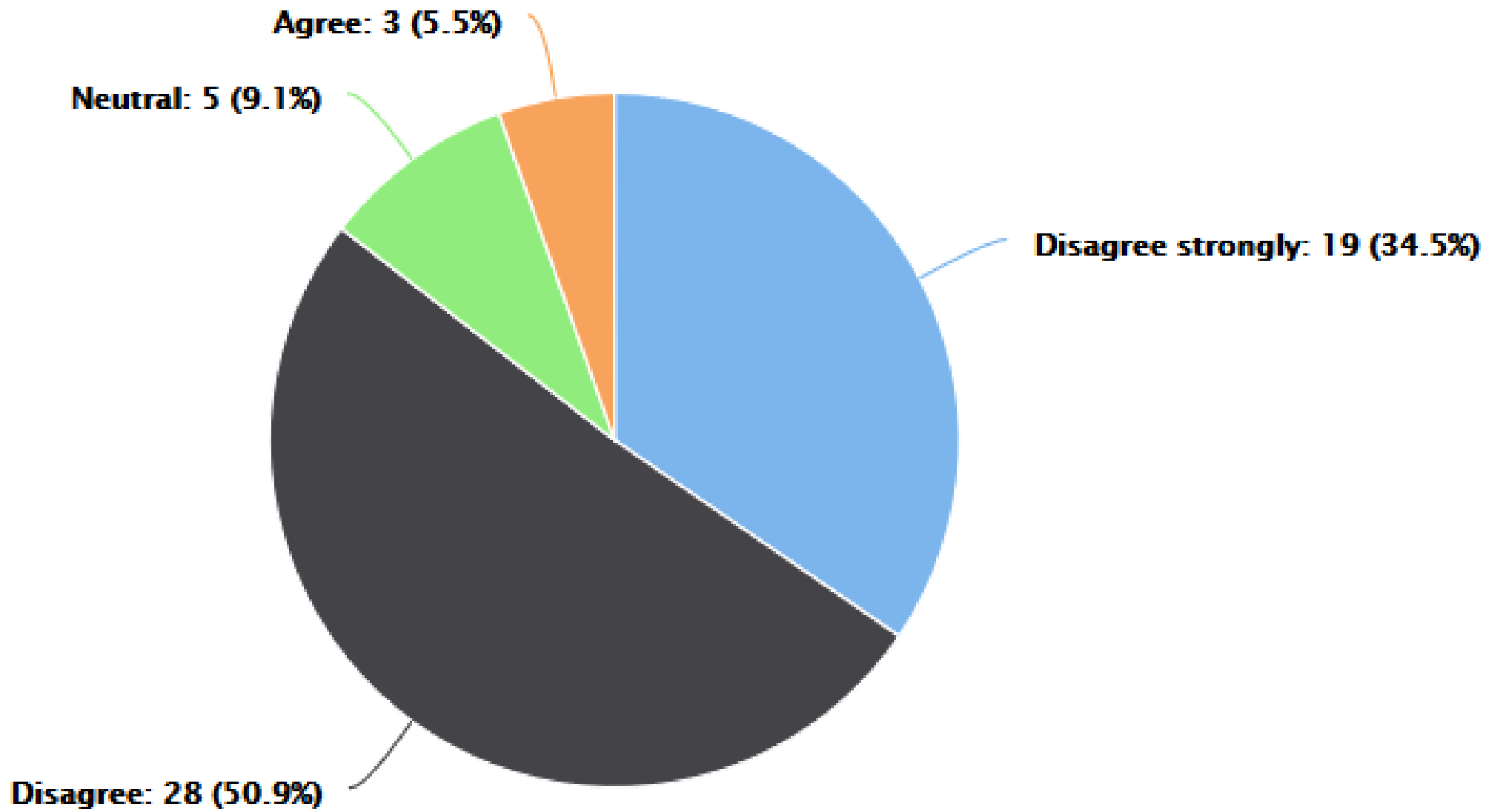


Database	Number of Submissions	% of Overall Submissions
Regional and Business News	23	41.82%
Computer Source	21	38.18%
Business Source Alumni Edition	20	36.36%
Military & Government Collection	20	36.36%
Teacher Reference Center	20	36.36%
Associates Programs Source	16	29.09%
Fuente Académica Plus	14	25.45%
AP NewsMonitor Collection (AP, UPI, etc.)	11	20.00%
European Views of the Americas: 1493 to 1750	9	16.36%

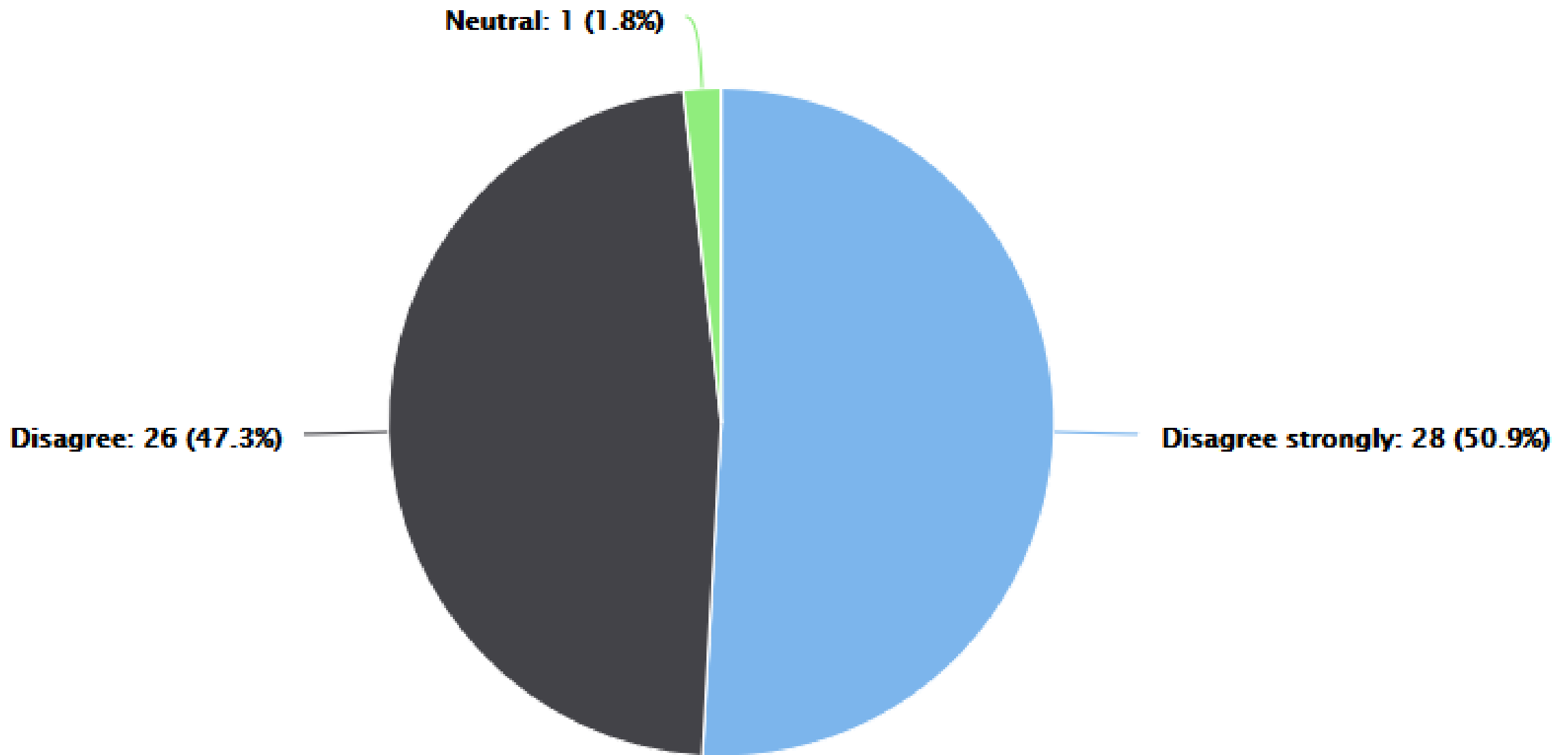
The EBSCO SUNYConnect package provides good value for the price my campus pays.



My campus receives value from the package, but the overall benefit doesn't outweigh the contribution we must make.

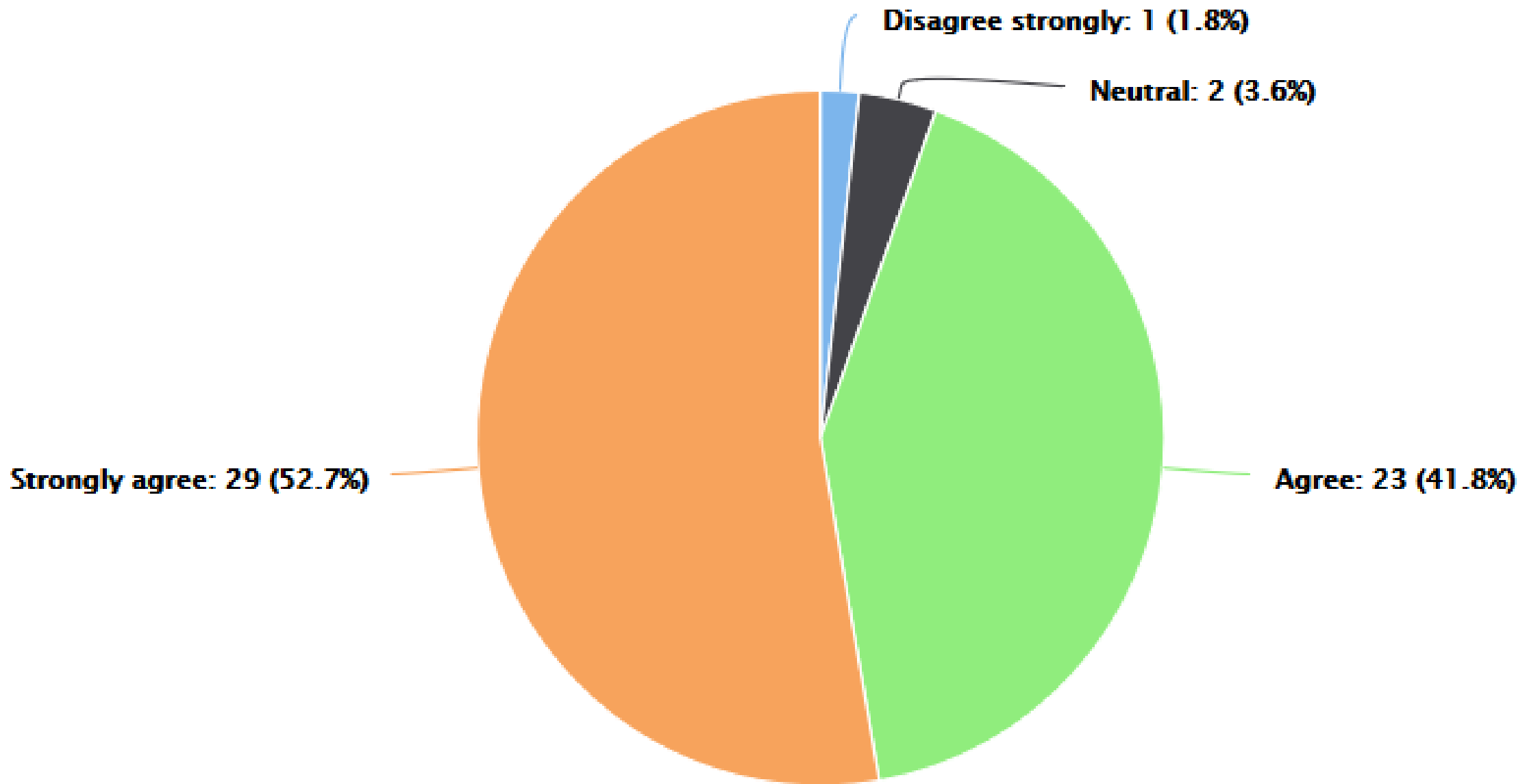


If my campus could opt out of these databases, we would.



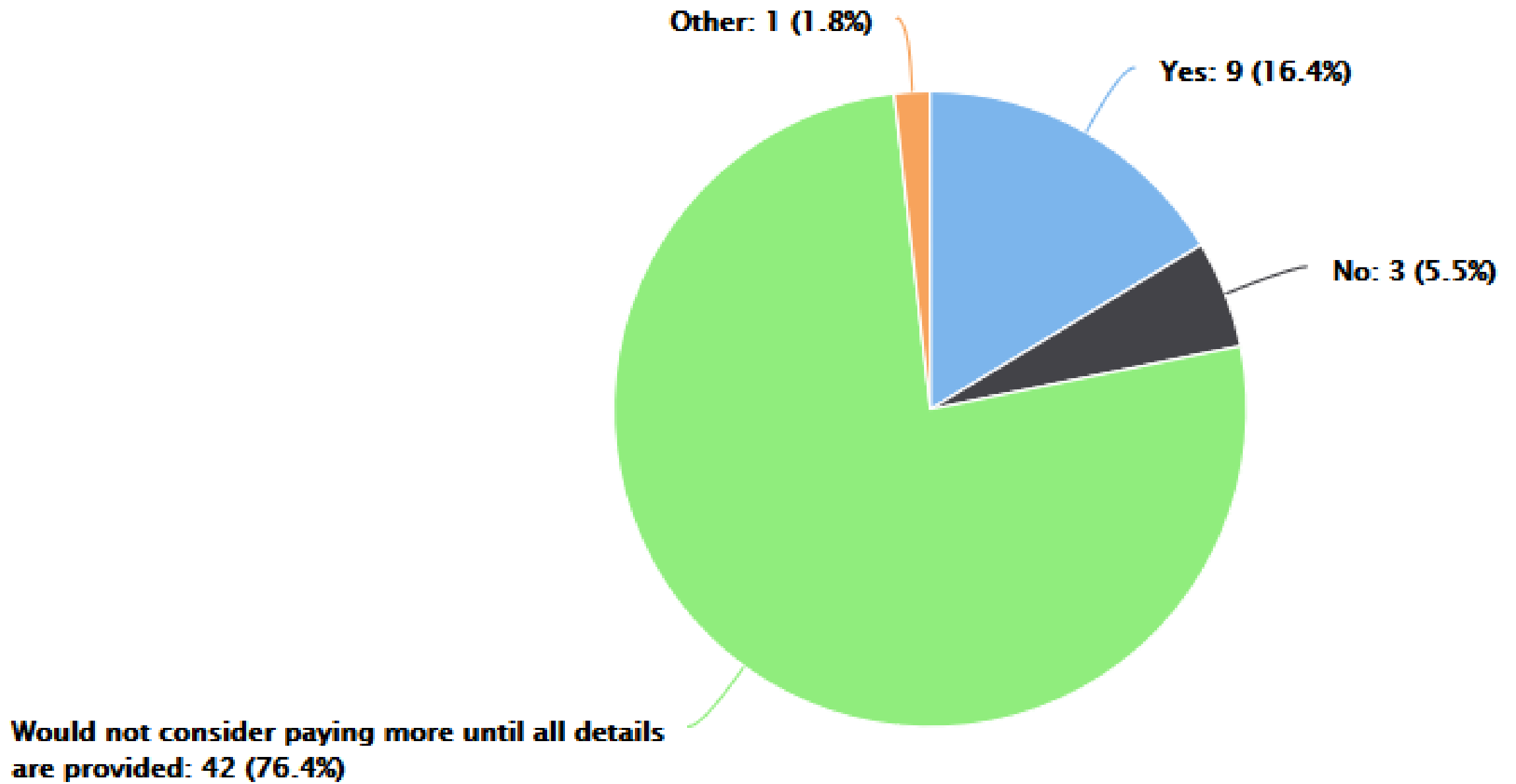
These databases are essential to student success at my institution.





If you were able to get access to more EBSCO content than you are currently subscribing to, or would like to subscribe to, would your campus contribute more to SUNYConnect?





Describe any challenges your campus has encountered related to the SUNYConnect EBSCO databases:

- Primo (specifically linking, indexing) - 11 campuses mentioned issues related to this
- Cost/payment (uncertainty around what campuses are paying for, overall cost of package) - 2 campuses mentioned issues related to this

4 renewal options

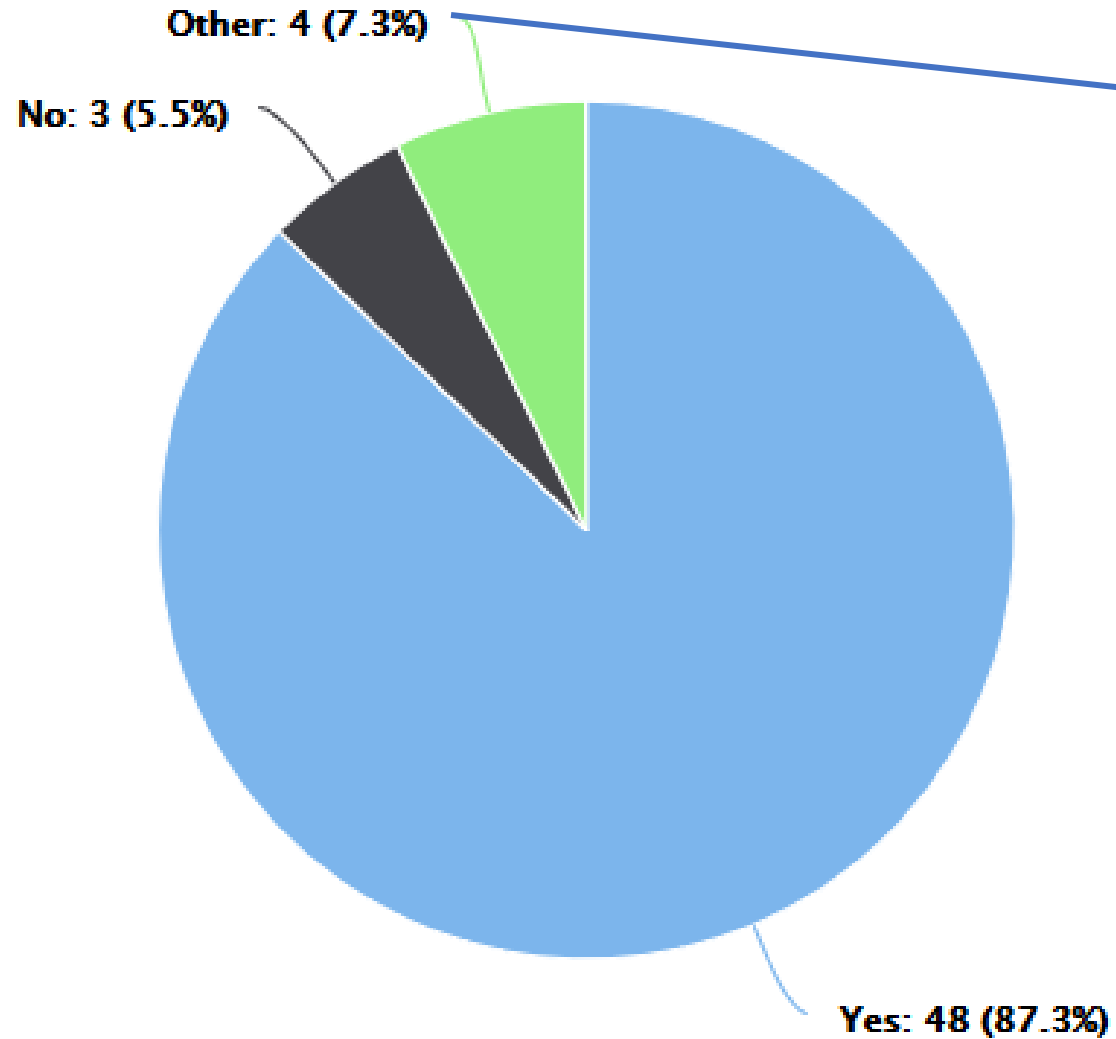
(<https://public.3.basecamp.com/p/8mStFA8iqsZ21CkNtKSiRYyD>)

	1st	2nd	3rd	4th	Total ⓘ	Score ⓘ	Mean ⓘ
Option 1: Renew "as is" with EBSC, keeping total expenditure at current rate.	27	8	4	14	53	154	2.09
Option 2: Renew "as is" with just aggregator databases, but solicit proposals from 3 vendors (Gale, PQ, Ebsco) as has been done in past SUNYConnect renewals. Award to only one vendor.	4	22	17	10	53	126	2.62
Option 3: Like option 2, but solicit proposals for aggregator databases, as well as other content types such as ebook packages, streaming media services. Award to one vendor.	10	15	21	7	53	134	2.47
Option 4: Like option 3, but award to multiple vendors.	12	8	11	22	53	116	2.81



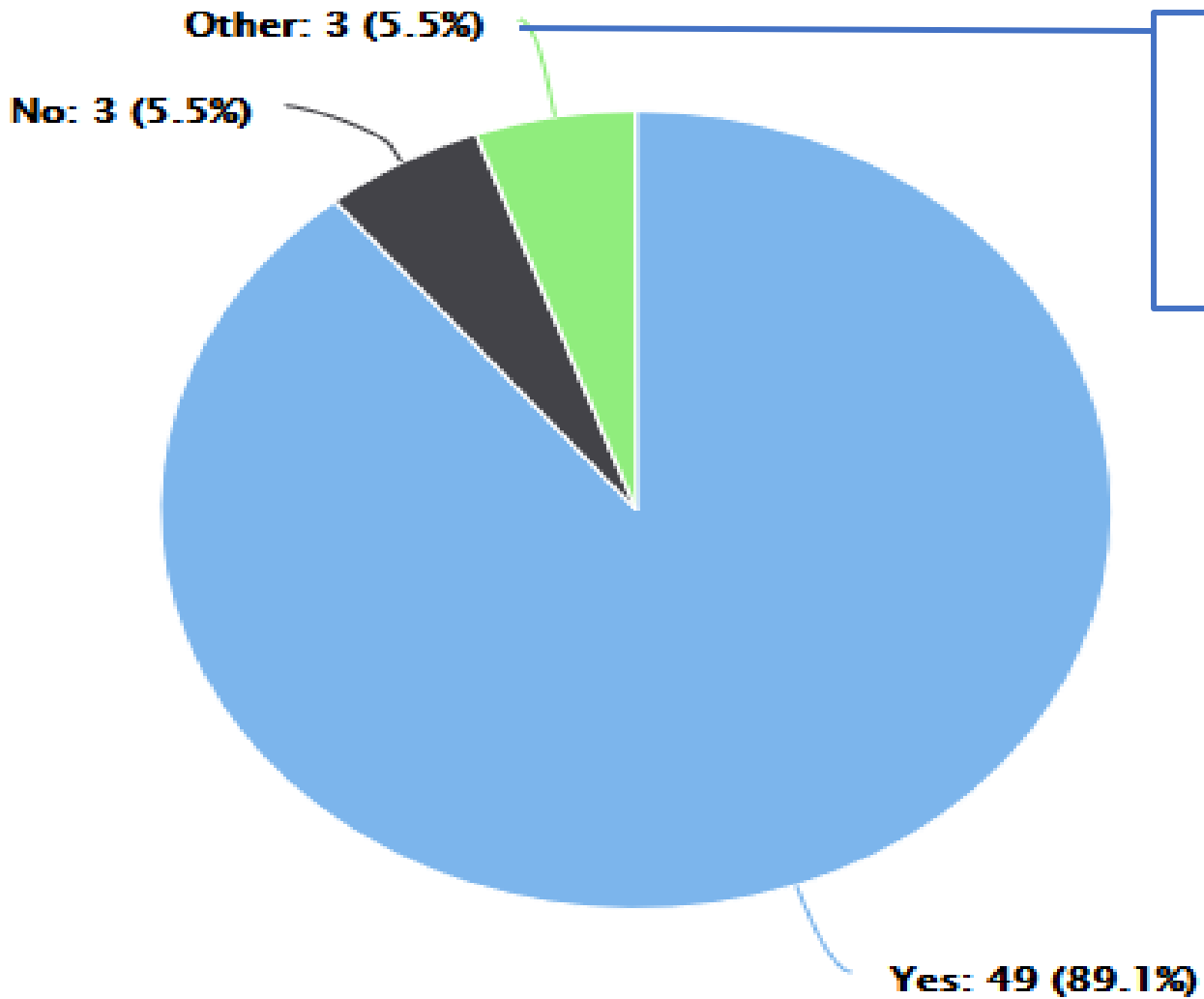
Would your campus be interested
in a shared SUNY streaming video
collection?





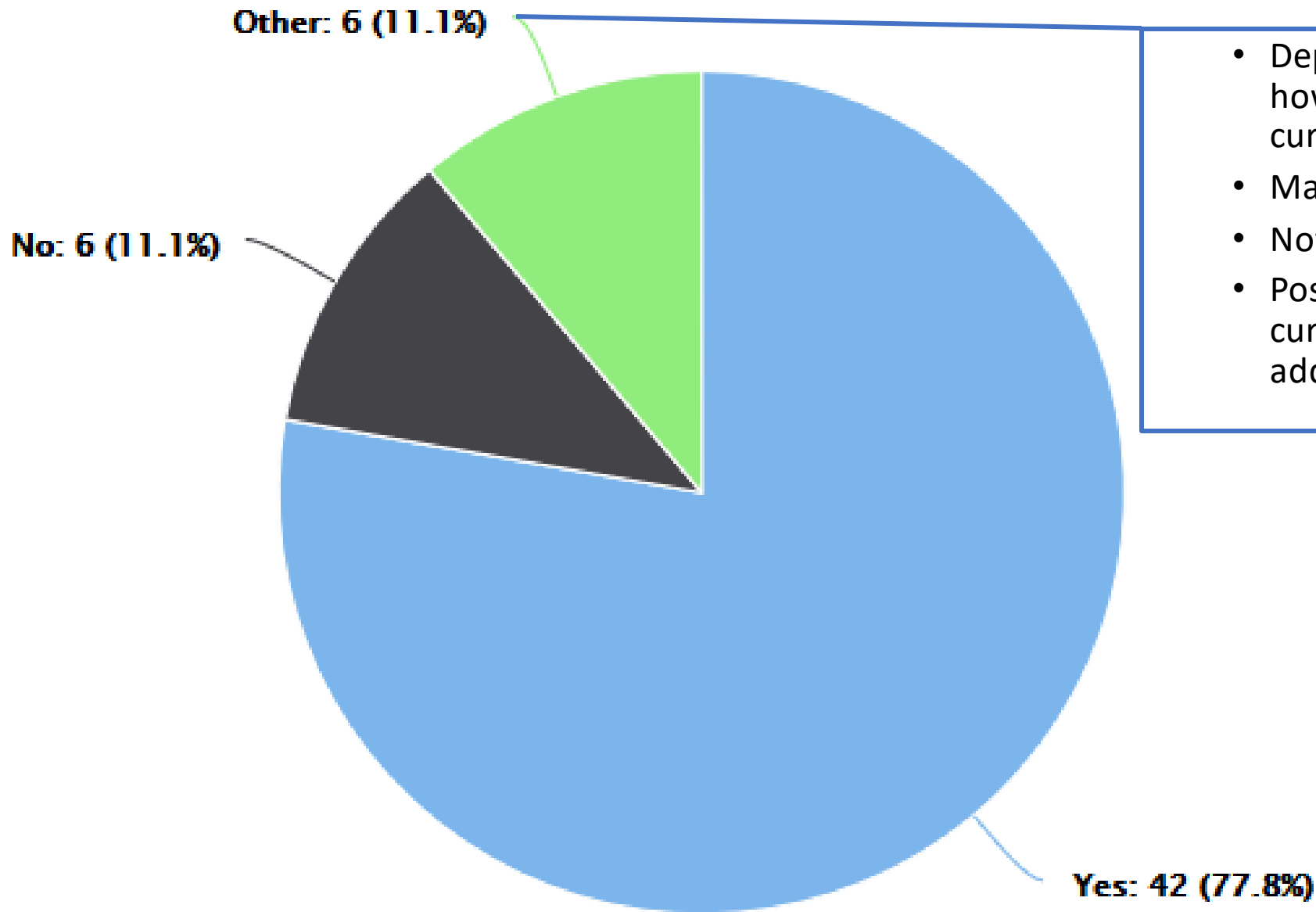
- Depends on subjects.
- It would depend on the collection. We currently have faculty who like and benefit from Films on Demand.
- Perhaps, would need details
- Maybe

Would your campus be interested
in a shared SUNY ebook
subscription collection?



- depending on content
- Perhaps, would need details
- Maybe

Would your campus be interested
in a shared SUNY collection related
to DEI?



- Depends on collection and how it overlaps with our current collection efforts.
- Maybe. (2)
- Not sure (2)
- Possibly? We are not currently in a position to add much to our budget.

Please list or describe any other types of shared SUNY collections that your campus is interested in:

- a. Newspapers (better access to NY Times, Wall Street Journal, other major newspapers) b. Business databases (Morningstar, Mergent) c. Primary sources (mostly for history and art classes, African voices (not colonial voices) for African history courses) d. Digital Theatre Plus (especially good for online teaching) e. ArtSTOR (we had to cancel as we cannot afford our annual access fee. We have paid the Archive Capital Fee. f. GeoscienceWorld (we had to cancel this year due to decreased budget)"
- any aggregated content in the field of medicine could be a benefit to us.
- Any and all that may track to our institutional goals.
- Children's literature ebook collection; performing arts (scripts, music scores); JSTOR; Project Muse
- E-textbooks: JSTOR e-books: Project Muse e-books
- Full text nursing journals.
- Gale Reference sets, indexed at chapter level.
- interested in an audiobook pilot, not sure of other SUNY libraries' interest
- More health related content e.g. ClinicalKey, Access Medicine, VisualDX etc.

- Not really sure what you mean by "shared". Do you mean consortially purchased, as in SUNYConnect, and CORE (no option to decline)? SUNY-wide subscription to major newspaper content such as NYTimes.com, wsj.com, etc.
- Online access to critical nursing journals with current issues provided. Titles could include: AJN: American Journal of Nursing; American Nurse; Home Healthcare Now; Journal of Gerontological Nursing; JPN: Journal of Psychosocial Nursing and Mental Health Services; Nursing 2021; Nursing Clinics of North America; etc.
- primary source collections, but may be too specialized for such a diverse group of institutions...
- Specialized content that we are subscribing to individually like ArtStor, Visible Body A & P, Wall Street Journal etc. Or, a large number of the Jstor collections.
- streaming audio books; we also just added EBSCO's flipster for viewing digital magazines
- Streaming content
- Streaming video (Alexander Street would be great), Other EBSCO databases (PsycInfo, PsycArticles, SOCIndex)
- streaming videos; would consider ebooks
- Subject librarians are investigating further/ TBD
- Would love to see streaming video. Would love to see competitive pricing with WALDO for PsycINFO & PsycARTICLES, ABI Inform, etc. from SUNY

Do you have any other comments?



- Answering the survey as a representative of SUNY ----- . As a SUNYConnect Taskforce member, I recognize and understand the challenges these responses represent.
- Cost is a significant factor this year (as always), but we are still in a critical needs only budget, so getting any additional funds is going to be difficult.
- Despite our size & budget, my institution also subscribes to ProQuest independently. That's due to my preferences & those of some faculty & administrators. I'd substitute a ProQuest package if it was not too much more than our EBSCO one & its Health Sciences products compared well with CINAHL, etc. Thanks!
- I am concerned that the EBSCO "aggregator databases" are unspecified. I'm not sure it is worth negotiating for "just aggregators". EBSCO is tossing in the specialized databases to sweeten the pot, I think. Why say no? I am also concerned that EBSCO lacks a streaming video platform so a "winner takes all" approach that requires streaming video package would eliminate them. Please negotiate streaming video separately. We LOVE our EBSCO content!!!!
- I am new to the recharge process, etc. (second year as library director). I trust the judgement of my peers, especially other community college directors

- I feel like we're just finding our footing (a little) with eResources, so the idea of more changes is a little unsettling. However, that is not to say that we are not open to new things. There are some great advantages to SUNY-wide offerings. For example, the Proquest Nursing ebook trial was great. But we will continue to need a fair amount of support from SLS if Options 2-4 above are chosen. Thank you for all that you do!! :)
- I frankly don't think I understand all the implications for the four different options above. I'm happy with the EBSCO SUNYConnect resources we currently have, but I strongly feel a big effort should be put towards adding a large ebook collection and a streaming video service, not necessarily from the same vendor. I like using a variety of vendors.
- I think that it would be helpful to hold focus groups or some other discussion venue to discuss SUNYConnect, especially to get feedback on the four suggested options for moving forward and a shared DEI collection. I find the current SUNYConnect portfolio to be working. It's not exciting, but it works. I am not interested in licensing a portfolio of databases from Gale or ProQuest. I think Option 3 would end up looking a lot like Option 2, with just a more diversified portfolio. Because SUNY is made up of so many different campuses, I think any sort of shared collection building has to be simple. Aggregator databases are the most flexible and resources like JSTOR. Once we start getting into ebooks, each campus is going to have a different subject focus and need regarding ebooks. The only streaming film collections that I am aware of are Films on Demand and AVON. It would be great to get these resources on a shared contract. We already license both. What other streaming collection is available? We are not interested in subscribing to ebooks. I think that we need to discuss what a DEI collection would look like. In the SSCC, we discussed purchasing primary source materials, which I would agree are the most relevant. These resources are very expensive, though.



- Interested in streaming video options: Kanopy, Swank, AVON
- Interested in targeted, high quality, relevant resources for our students. Less is more.
- New streaming content is very important. More instructors asking for the popular stuff (Shark Tank, feature films, etc.).
- PsycArticles would be a nice addition for us
- Rationale for my ranking: We have access currently to Gale aggregator databases through NOVELNY. It will be important to coordinate what we do with what NOVELNY does -- we all have access to the NOVELNY databases, so no need to get them twice. In my past experience, Gale is the least preferable of the three choices, and also the cheapest. I wouldn't want to replace the EBSCO aggregated databases with Gale aggregated databases, under any circumstances, so in my mind, I'd revise option 2 to exclude Gale from consideration, since it is so inferior to both EBSCO and ProQuest. Option 3 is in last place because, to my knowledge, the only one of the three that could provide everything listed is ProQuest. In the end, to meet all the different needs of the different campuses, I think sticking with a base package of resources for all SUNY campuses, and then negotiating agreements for additional content that campuses can opt-into, will be the most effective strategy.



- The SUNY Connect EBSCO databases are essential resources on our campus especially Academic Search Complete, Business Sources Complete and CINAHL. We already have access to Gale resources through the State Library. I'm not aware of how PQ databases compare with the breadth of resources we get through EBSCO. CINAHL is critical for our associates nursing program.
- We already receive Gale content via NOVEL - why is Gale considered a sub for EBSCO
- We are happy to be the beneficiaries of anything you arrange! Thank you for all that you do for us. Otherwise, our campus has not balked at covering library resource expenditures, so we are quite fortunate.
- your ranking the 4 options question is unanswerable. For 2, 3 & 4, you say renew aggregator content but solicit proposals without describing what proposals you would solicit?



- We like the variety of disciplines and the subject array of Ebsco databases. They serve our Undergrad populations well. Academic Source Complete is good for one-stop shopping, and it suffices for most beginning UG research topics. We find that the Ebsco databases get good use. We cancelled many periodical subscriptions due to overlap in Ebsco and other databases. We also weeded our print periodicals based on online content in databases so the loss of Ebsco database would mean less access to periodical articles and would be devastating for our users. We would be interested in streaming video especially if the price we are paying now would be less. We prefer InfoBase Films on Demand content and interface over AVON for our user base. We would be interested in a SUNY ebook collection, especially if the price we are paying now would be less. We prefer the Proquest Ebook Central interface over Ebsco for ebooks. General consensus is the Ebsco database interface is better than Proquest's and Gale's for article searching. The Ebsco interface is familiar to our users, so switching would be a big challenge. We rely heavily on Academic Search Complete, so any other deal would have to have a significant amount of journal content. It was mentioned in our meeting that we could use a Mediator between NY Public Library to help students and faculty get a NYP Library card to access e-books and other e-content. It would be ideal if SUNY authentication would allow more seamless access. We haven't had Teacher Reference Center long enough to assess use. There doesn't seem to be an ALMA electronic collection for it, so it is not activated for discovery. I suspect given our focus on teaching it would be useful if we promoted it. The Professional Development Collection got good use, and we are sad to see it go.

Key takeaways

- Majority of current EBSCO databases in package are important to significant number of campuses (>20)
- Majority of campuses see the value in current package
- Majority of campuses support renewing as-is (1st or 2nd choice for renewal option)
- Majority of campuses would not consider additional spend/price increases without more information about those increases
- Majority of campuses are interested in shared streaming video, ebook and DEI collections

Discussion

- Strong support for renewing as is. This task force could focus on negotiations and procurement for this renewal.
- Also strong support for more varied shared collections. Could our task force develop add-ons/offers for additional collections?
- How do we want to use this data to inform next steps?



The State University
of New York

Questions or Discussion?

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