

Hurricane Helene Relief Practice Surveys

NC AHEC Practice Support provides no-cost assistance to Western NC practices needing help including disaster recovery resources; workflow redesign guidance for in-door or out-door operations; telehealth, HIE and EHR optimization; and Medicaid managed care issue resolution.

NC AHEC is working closely with the state to report specific and urgent practice needs with the goal of timely and adequate response to the practice's needs. If practices need assistance, please contact their practice support coach or contact practicesupport@ncahec.net.

If your practice was impacted by Hurricane Helene, please take a moment to complete both of these surveys as the State of North Carolina will use this information in planning and deployment of relief efforts.

Operational Status Survey (for both medical and behavioral health practices)

NC Medical Board is collecting information on a practice site's operational status. Medical and behavioral health practices should update their information by site if they are open, even if on a modified schedule. They should update this site as their operational status changes. The NC Medical Board is coordinating this effort on behalf of NC DHHS, professional associations, provider networks, health plans and other statewide stakeholders. Survey site: <https://www.ncmedboard.org/landing-page/provider-status-entry-form>

Practice Impact Survey:

The NC Medical Society is assessing the hurricane's impact on the practice site. The survey enables practices to share their patient care and operational needs. The NC Medical Society is coordinating this effort on behalf of NC DHHS, professional associations, provider networks, health plans, and other statewide stakeholders.

Survey site: <https://ncmedsoc.wufoo.com/forms/practice-impact/>

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Recruit, Train, and Retain: Developing the workforce for a healthy North Carolina