



# Change the game

Boring meetings need not be a fact of life

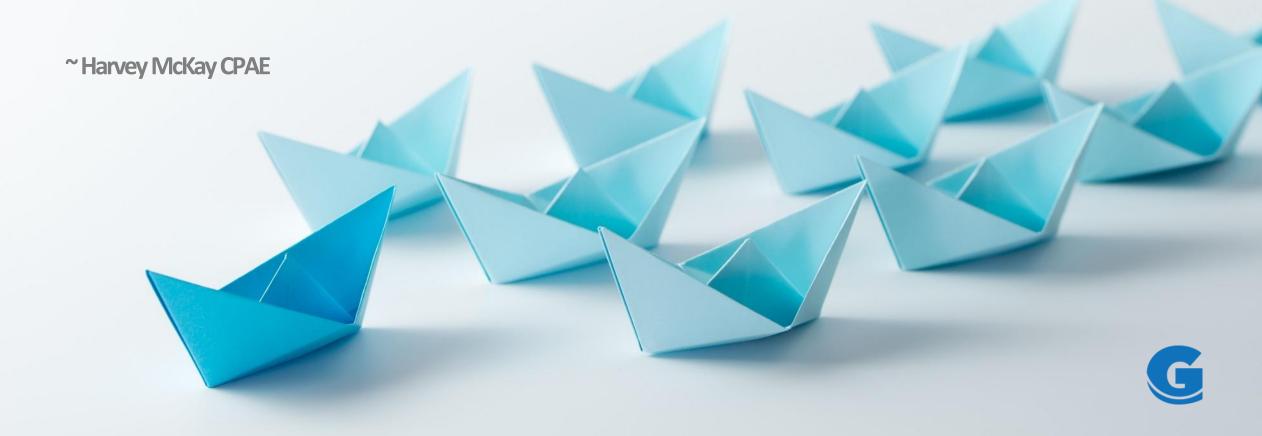


#### Become a game changer



Leadership isn't about getting people to do their job. It's about getting people to

### DO THEIR BEST.











"Once you get people laughing, they're listening and you can tell them almost ANYTHING!"

—Herbert Gardner



# We all SMILE and LAUGH in the same language



"I've learned that people will forget what you said, and people will forget what you did, but people will never forget how you made them feel."

~ Maya Angelou





## BUMMERI

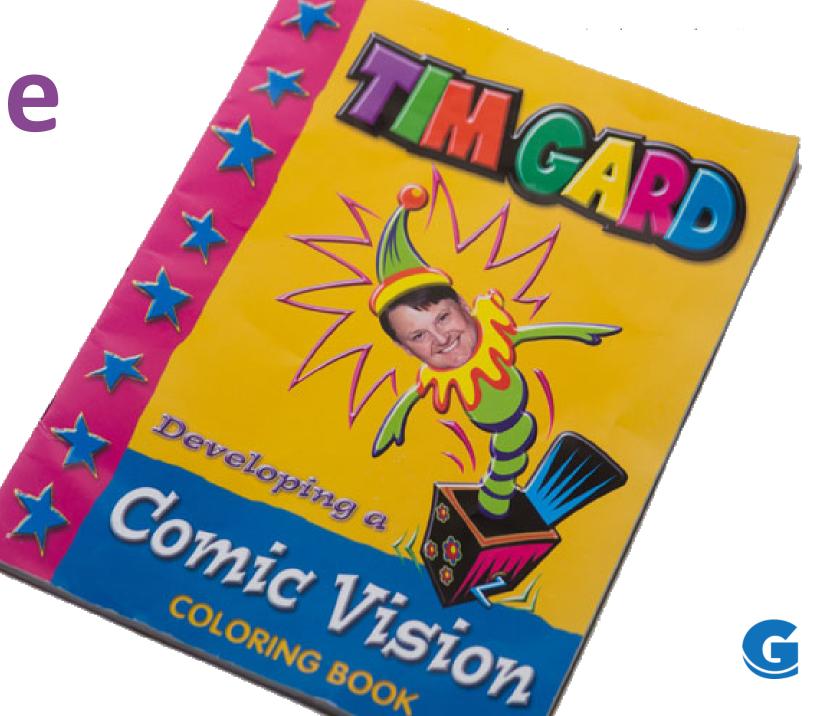


### Moohool



## HUMOR TO CONNECT

My game plan



# Develop a COMIC VISION





#### PLANNED SPONTANEITY: PREPARE FOR LIFE'S SITUATIONAL STRESS FACTORS



"NOW I'LL TAKE QUESTIONS FROM THE FLOOR".

COMIC VISIONS\*2000® 1-800-865-9939







# Itty Bitty Chickens

VISUAL











### Be in the



This is a paramedic. Tim has been in a car accident, and is in an ambulance.

He's not going to make it.

G







Here is

SOME OTHER

FORM OF

IDENTIFICATION

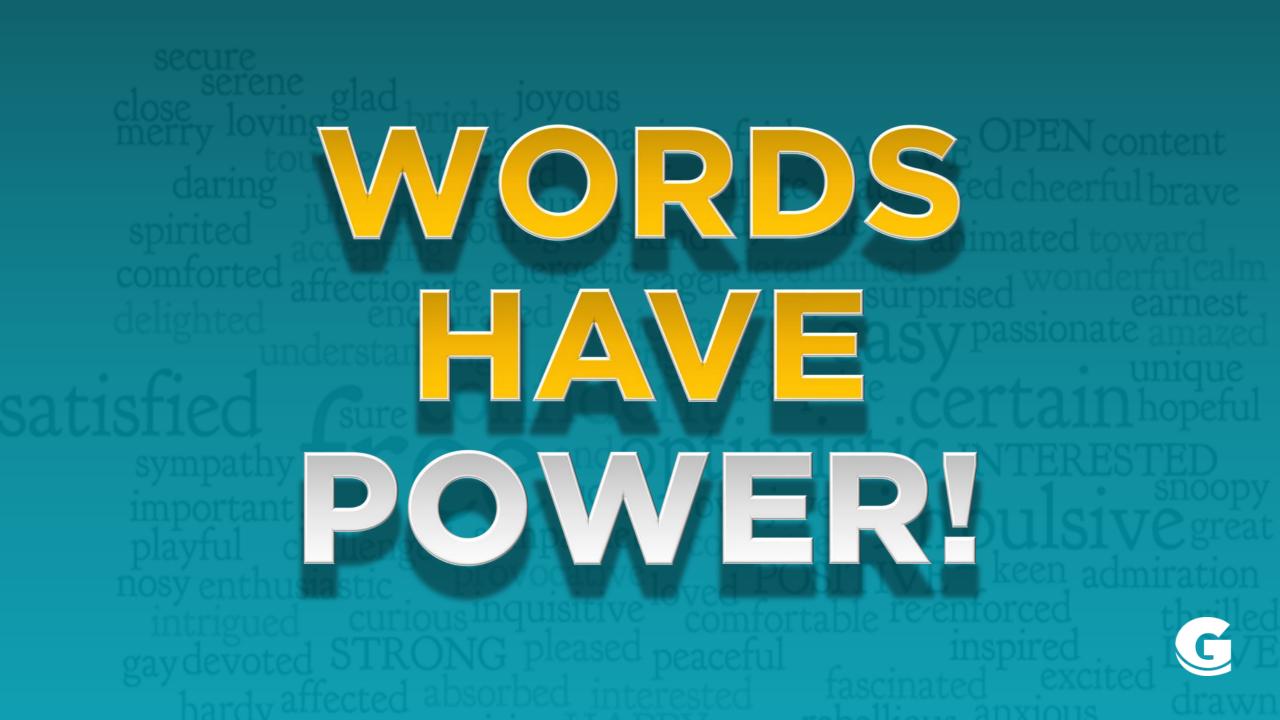
(IN CASE THE MAJOR CREDIT CARD IS NOT SUFFICIENT FOR APPROVING CREDIT)

Tim Gard . Comic Visions



# Help them remember you





Aoccdrnig to rscheearch cnodcuetd at Cmabrigde Uinervtisy, it deosn't mttaer in what oredr the ltters in a word are; the olny iprmoetnt tihng is that the frist and lsat ltters has a toatl mses and you can



tihng is that the frist and Isat Itter be at the rghit pclae. The rset can be a toatl mses and you can still raed it wouthit mcuh porbelm. This is bcuseae the huamn mnid deos not raed ervey lteter by istlef, but the word as a wlohe.











# Do it first for YOURSELF







Use of humor as a stress reduction tool in some difficult jobs











Enlisted military personnel of 3-4 years













### Humor is the combining of ideas not normally associated with each other











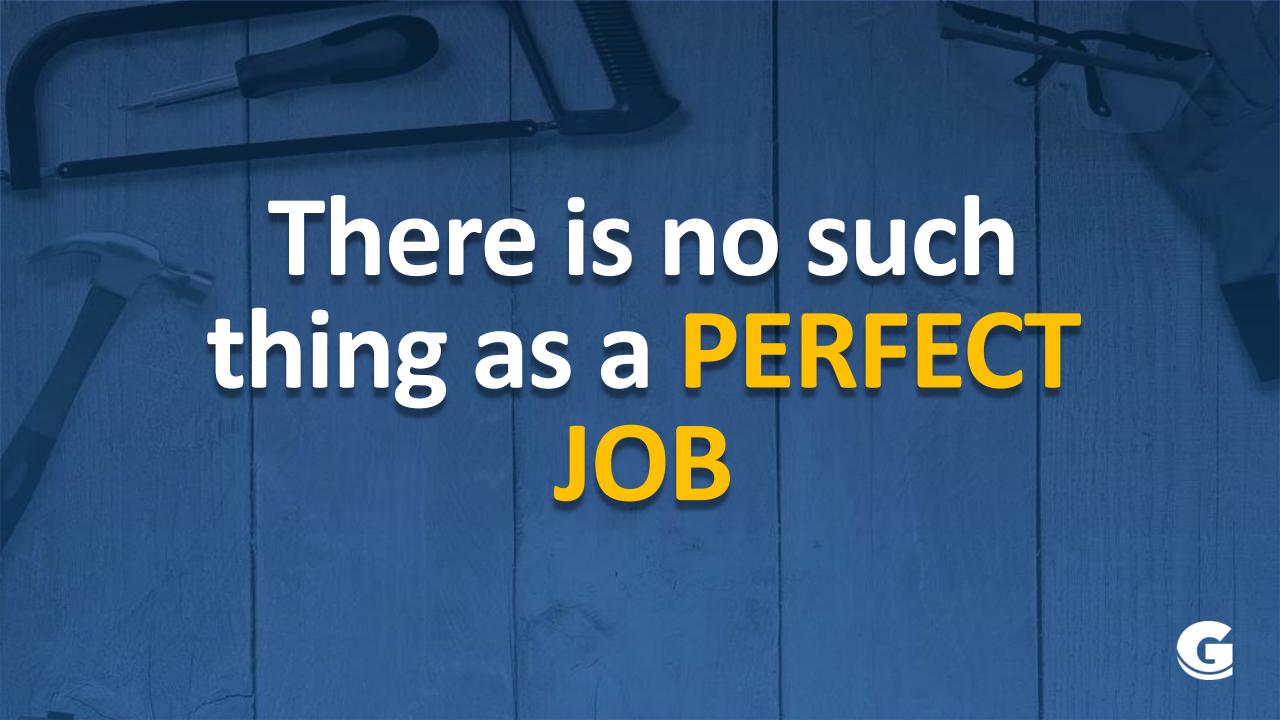












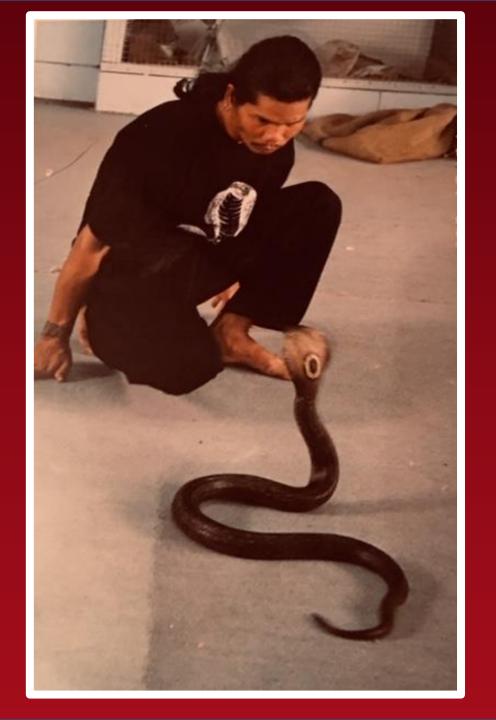
### ...But there's plenty of

NASTY JOBS GROCERY STORE
BATHROOM CLEANER

**HAM SKINNER** 

HUMAN REMAINS
REMOVAL SPECIALIST



















# MEMORABLE MOMENTS, not HORROR STORIES



# #1 CAUSE OF DEATH IN THE GRAND CANYON?







# Stress is NOT what happens to you

## Stress is NOT what happens to you

Stress is your PERCEPTION of what happens to you



## Change your PERCEPTION

## Create your own REALITY









#### Listening is learned

Average speech rate 200 words a minute

Most of us think at four times that speed

Meaning? The mind can and does wander



. . .

#### **PASSIVE LISTENING**

Mind is only partially engaged in listening process.

#### **ACTIVE LISTENING**

Mind is fully engaged. You concentrate on what is being said and provide "in the now" feedback. You're conveying a language of acceptance in which you reinforce the importance of others' words with consistent feedback.

#### **Choices flow chart**











### SOLVE PRWBLEMS

#### TIM'S TOYS -COMIC VISIONS ® OFFICE TRADITIONS



AT THE END OF THE DAY, TELL YOUR STRESS TO STAY-THEN YOU GO HOME.

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The bearer of this card is allowed to go to the FRONT OF THE LINE *ONE TIME ONLY.* 

Card not valid without hologram





This card is *very* valuable. As the new bearer of this card, YOU are now allowed to use this official authorization to cut to the front of the line (or to cut in front of the 2nd, 3rd or 4th person in line) at your whim.



**Tim Gard International** 

TimGard.com Tim@TimGard.com USA 303-378-4868









#### THIS IS NOT A JOKE!

This card is *very* valuable. As the new bearer of this card, YOU are now allowed to use this official authorization the front of the line (or to culture) 2nd, 3rd or 4th person in line.

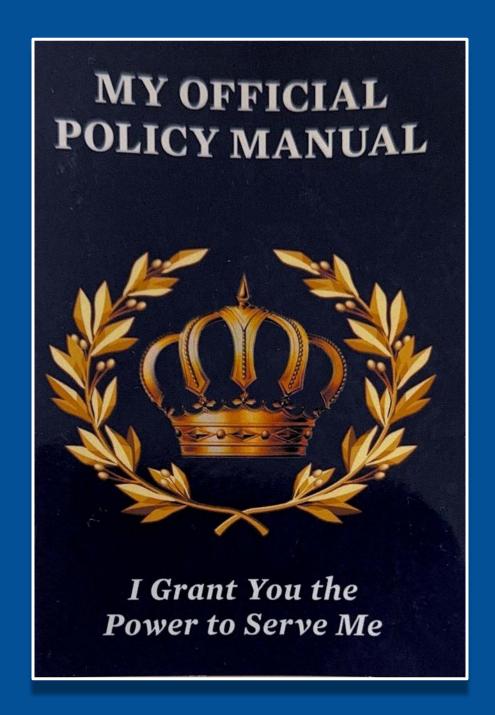


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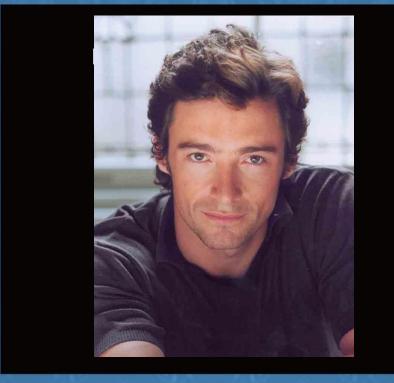




## My Policy

Add your photo!

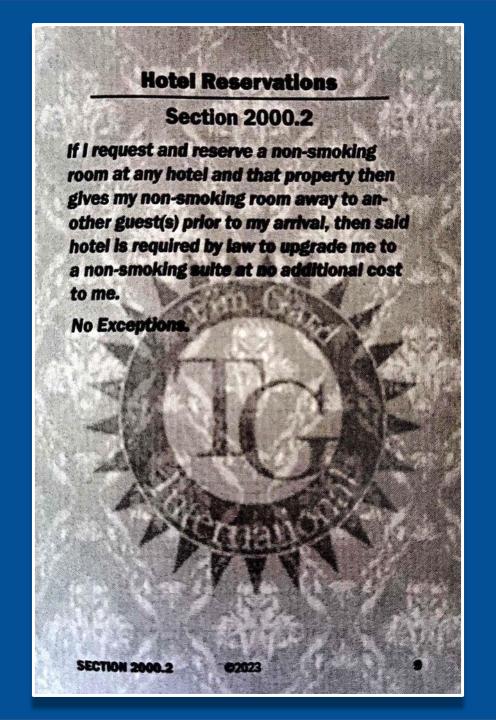
I like to use this picture....



Me

Priceless USA
All Rights Reserved ©2015
www.TimGard.com

TIM GARD HALL OF FAME INTERNATIONAL SPEAKER





#### HOTEL RESERVATIONS SECTION 2000.2

If I request and reserve a n smoking room at any hotel property then gives my nor room away to another gues to my arrival, then said hot required by law to upgrade non-smoking suite at no ac cost to me.

No Exceptions.

If I request and reserve a nonsmoking room at any hotel and that property then gives my non-smoking room away to another guest(s) prior to my arrival, then said hotel is required by law to upgrade me to a non-smoking suite at no additional cost to me.

No Exceptions.

# Talking with Managers about my policies

- Once I've verbalized my policy to any employee at any level, I am then forbidden by Policy to repeat said policy verbally or in writing to anyone else.
- No Exceptions.

### TALKING WITH MANAGERS ABOUT MY POLICIES SECTION 3000.1

Once I've verbalized my policy to any employee at any level, I am then forbidden by Policy to repeat said policy verbally or in writing to anyone else.

No Exceptions.

# Customized policies

- If I am the first of several friends to arrive at a restaurant and the greeter refuses to seat me until the rest of my party arrives, then I will be provided, free of charge, any substance I can eat or drink during the time the table is withheld.
- No Exceptions.

am the FICOT OF Friends to Arrive A RESTAURANT and th Refuses The Rest

# Official Policy Benchmark

This authorizes me to write new and updated policies in this book as needed or required by my policies. Said handwritten policy shall immediately become effective and remain in effect in full until a final policy can be formalized and recorded in the appropriate category.

#### OFFICIAL POLICY BENCHMARK

This authorizes me to write new and updated policies in this book as needed or required by my policies. Said handwritten policy shall immediately become effective and will remain in effect in full until a final policy can be formulated, finalized and recorded in the appropriate category.



#### **Official Policy Manual Fine Print**

#### Section 4000.6

Because I say so. Because I say so.



**SECTION 4000.6** 

DECLARATION OF ACCEPTABLE ITY SECTION 40

## YE

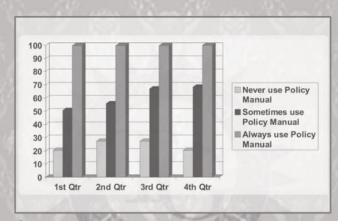


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#### SATISFACTION INDEX GRAPH 2 SECTION 5000.2



Source: Tim Gard, Int'l based on the premise that 35% of all statistics are made up.

90 80 70 60 50 40 30 1st Qtr 2nd Qtr 3rd Qtr 4th Qtr

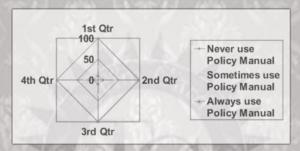
37

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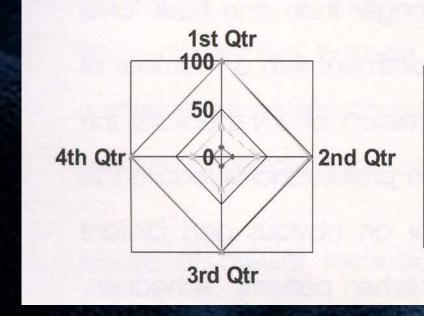


#### SATISFACTION INDEX GRAPH 1 SECTION 5000.1



Evidence of Policy Manual owner satisfaction based on a radar 6th level formula and our basic human need to be happy per quarter.

(Excluding other references and data as required)



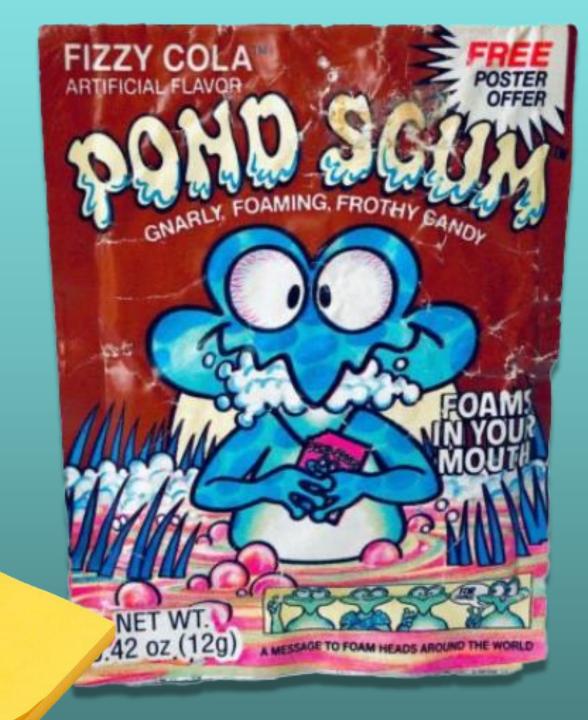
- → Never use Policy Manual
- Sometimes use Policy Manual
- Always use Policy Manual





## BSG GOES HERE...







#### NUTRITION FACTS

Serving Size 1/2 TSF (2.75g) Servinas: 4

Calories: 8

Fat Cal.: 0

Percent Daily Values (DV) are based on a 2,000-calorie diet.

Amount Serving %DV*   Amount	nt Serving %DV*
lotal Fat Og 0% Total	
Sat Fat 0g 0% Fiber	
Cholest. Omg 0% Suga Scdium 30mg 1% Prote	
Vitamin A 0% • Vitamin C 0% • Ca	in Og 0%

Ingredients: Sugar, Sodium Bicarbonate, Sodium Phosphate, Citric Acid, Artificial Flavor, FD&C Red #40, Red Pepper.

Net Weight 0.42 oz (12 gr)

Friendly Candy Company, Inc. P.O. Box 400591, Aug. CO 80048 303-766-2838



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#### Friedrosta: Office

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