OLIS Update
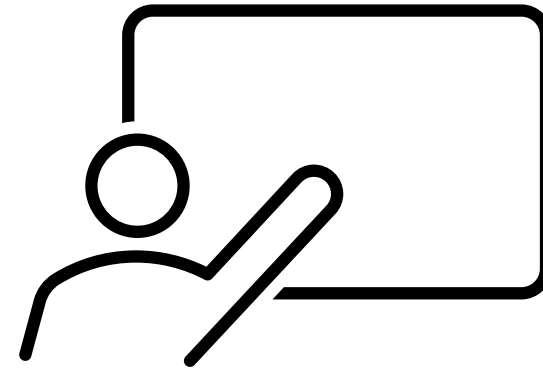**May 3, 2024**

Agenda

- Brief Updates

- Annual Report overview

- Functional Update Highlights

General Updates

General Updates

- **NOVELny** – NOVELny funding realized in state budget. New Gale offerings added to NOVELny package go live 7/1.

- **Site visit details** - approximately 2-3 hours
  - Tour of the facility
  - Discussion of initiatives
  - Contributions and barriers to student success.

  Thank you to Yvonne Kester!

Call for Document and Policy sharing

- OLIS will collect examples of documents and policies
  - Will be posted in Basecamp
  - Submit documents you are willing to share:
    - Strategic Plans (for library or individual departments)
    - Collection Development Policies
    - Weeding Policies/practices

Submit documents and policies here:
https://sunyolis.libwizard.com/f/docs-spring2024

Please send your Documents!

Call for Document and Policy Sharing

SUNY THE STATE UNIVERSITY OF NEW YORK

Annual Report 2022-2023

Change and Opportunity: SUNY
OLIS Annual Report AY 2022-2023

https://sunyolis.libguides.com/olis

SUNY THE STATE UNIVERSITY OF NEW
YORK

SUNY Office of Library and Information Services

Vision Helping SUNY libraries and affordable learning programs maintain excellence, navigate change, and serve as an incubator to foster innovation and creative solutions.

Mission OLIS strives to support excellence and innovation in libraries and affordable learning programs by building collaborative learning networks, developing efficient shared services, growing and sharing campus staff expertise, and enhancing system-wide best practices.

WHO WE ARE

- 60 Alma campus partners
- 85 resource sharing partners
- 11 OLIS staff members
- 5 shared platforms (Alma, Primo, SDR, SOAR, Dryad)
- 5 communities of practice

WHAT WE DO

- 1,973 support tickets providing 1,258 hours of support
- 98% campuses use OER
- 85 onboarding sessions
- 59 campuses part of opt-in collections and ALL part of SUNYConnect
- 16 Basecamp communities, 2 listservs

WHAT WE OFFER

- 5 million accessible intellectual print resources
- 200,000+ available SUNYConnect journal titles
- 24,000+ shared books and articles
- 120+ Ready-to-Adopt OER courses
- 446 training FAQs

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2022-2023 Highlights

- Facilitating access for SUNY's 363,000 students and 85,000 faculty and staff to over **5 million print resources and 280,000 electronic titles that have been used over 14 million times.**

- **$12 million** in textbook savings costs for over 108,000 student enrollments

- Addition of 17 (external campus) Libraries to our resource sharing network, **totaling 85 partners**

- Launch of new OLIS governance structures including the OLIS Advisory Board and SUNY OER Services (SOS) Advisory Board
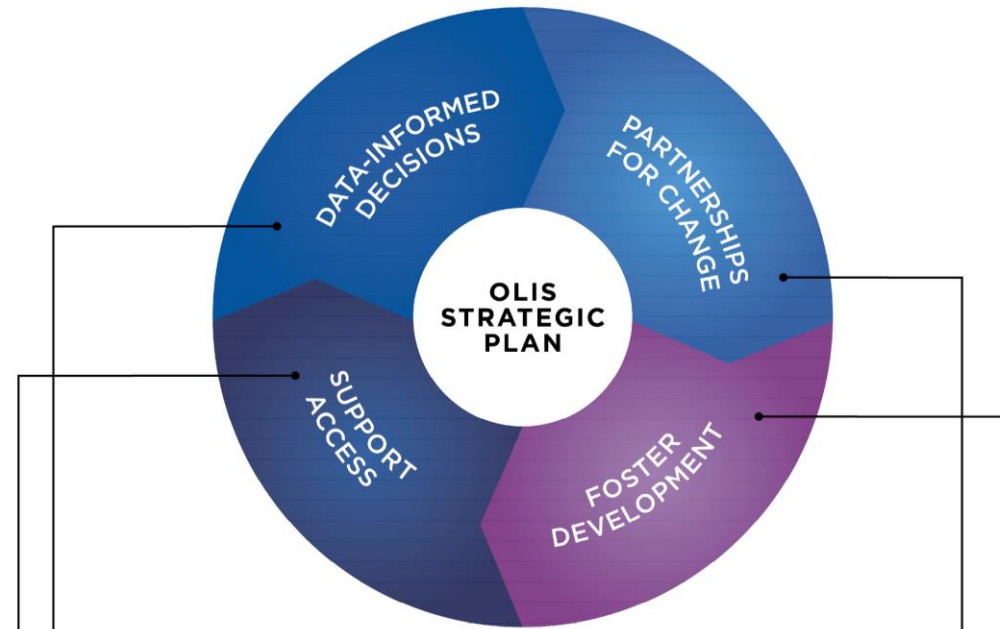
2022-2023 Advisory Boards

OLIS

- Jennifer DeVito, Director of Access & User Services, Stony Brook and SUNYLA President 2022-2023 (SUNYLA Representative)

- Bonnie Gallagher, Acting Associate Dean for Instruction and Learning, Dutchess Community College (Community College Representative)

- Jennifer Jensen, Scholarly Communication Librarian, SUNY Oneonta (Comprehensive College Representative)

- Jill Kehoe, Library Director, Maritime College (Technology College Representative

- Jamie Saragossi, Interim Associate Dean for Collection Strategy and Management, Stony Brook (Doctorals Representative)

- Mark Sullivan, IDS Project Executive Director (IDS Representative)

SUNY OER Services

- Michelle Beechey, Access Services and OER Librarian (Monroe Community College)

- Sophia Georgiakaki, Mathematics Professor (Tompkins Cortland Community College)

- John Kane, Center for Excellence in Learning and Teaching Director and Economics Professor (SUNY Oswego)

- Keith Landa, Director of the Teaching, Learning, and Technology Center (SUNY Purchase), and President of University Faculty Senate

- Katie Lynch, Officer in Charge of Academic Affairs (Rockland Community College)

- Erin Maney, Manager of Communications and Community Engagement (SUNY Online)

- Chris Price, Academic Programs Manager (SUNY Center for Professional Development)

- Nicole Simon, Engineering, Physics and Technologies Professor (Nassau Community College)

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STRATEGIC PLAN
With contributions from campus partners and feedback from multiple stakeholder groups, OLIS adopted a new strategic plan for 2023-2026. The plan focuses on collaboration and connection across the SUNY system in four major areas. Complete strategic plan available at: *https://sunyolis.libguides.com/olis/strategicplan*

DATA-INFORMED DECISION MAKING
Establish a holistic practice of systematic and continuous programmatic assessment to more fully understand and support the needs of campuses. Create opportunities to collaboratively form governance structures and goals to annually re-examine the needs of OLIS and its campus stakeholders.

SUPPORT STUDENT AND FACULTY ACCESS
Empower students and faculty by providing access to resources and professional development opportunities that can improve teaching, learning, research, and advancement.

PARTNER WITH LIBRARIES AND INSTITUTIONS NAVIGATING COMPLEX CHANGE
Build support structures for librarians and library leaders facing complex change within their libraries and institutions. Help libraries continue to meet student, faculty, staff and institutional needs while navigating change.

FOSTER NETWORKS, COLLABORATION, AND CAMPUS FACULTY AND STAFF DEVELOPMENT
Leverage existing relationships with campuses to identify strengths and expertise that can be applied more broadly across the SUNY system.

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SUNY OER services

The work of SOS is supported by $4 million in annual funding from New York State. Since 2017, SOS has supported work on 59 campuses resulting in over $90 million in estimated student textbook cost savings:

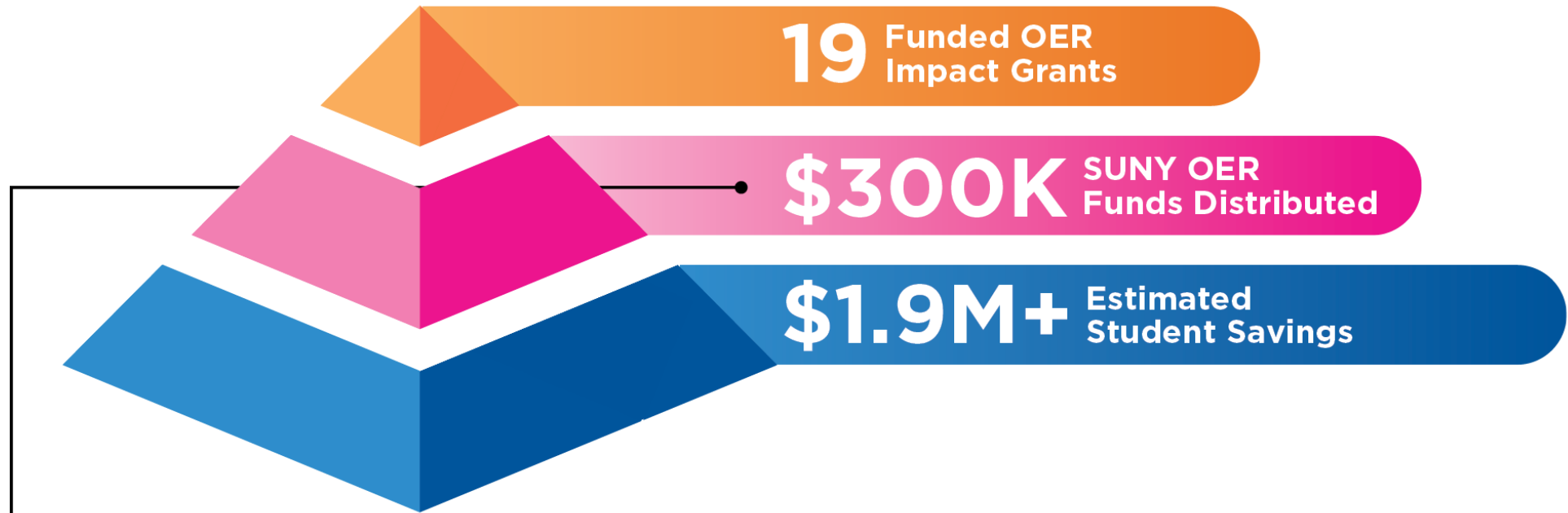**59** Supported Campuses

24,990+ Classes Taught with OER

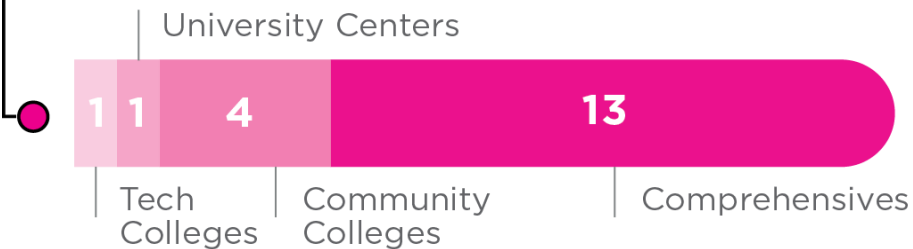**3,000+** Faculty Members

844,373+ Student Enrollments

$90M+ In Savings

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2023 OER Impact Grants

19 Funded OER Impact Grants

$300K SUNY OER Funds Distributed

$1.9M+ Estimated Student Savings

OER Funded Projects by Campus Type

University Centers

1 **1** **4** **13**

Tech Colleges | Community Colleges | Comprehensives

"The grant was EXTREMELY helpful in ensuring that the faculty received the training they needed to use the OER and to work on prepping the course most effectively."
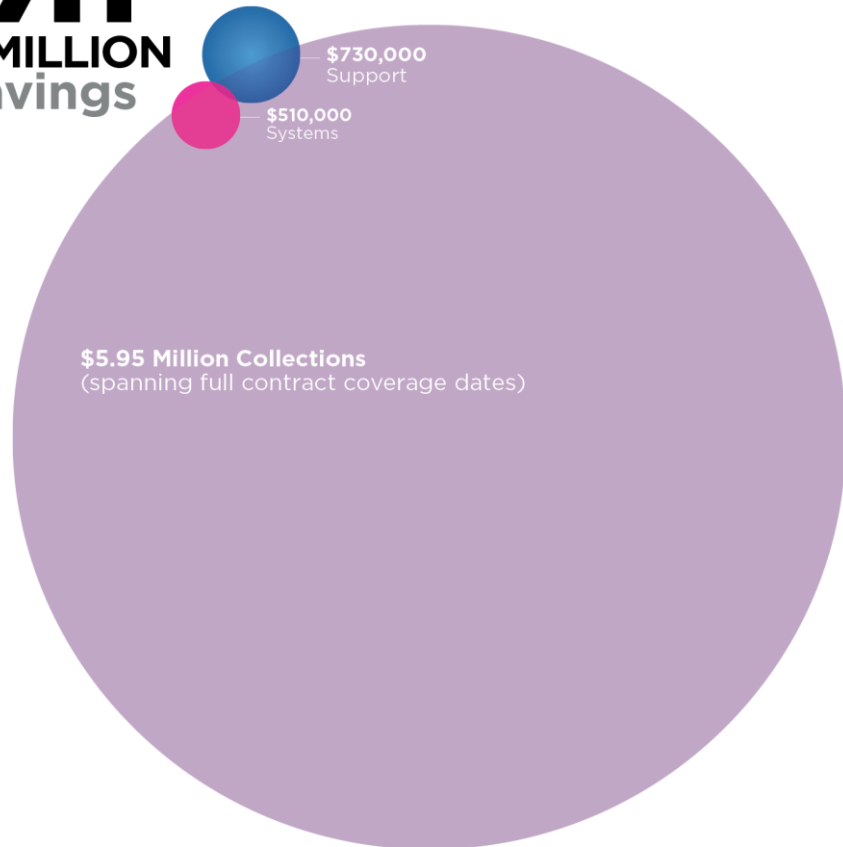– *OER Impact Grant Recipient*

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Shared Campus Savings

$7.1 MILLION in savings

$730,000 Support

$510,000 Systems

$5.95 Million Collections
(spanning full contract coverage dates)

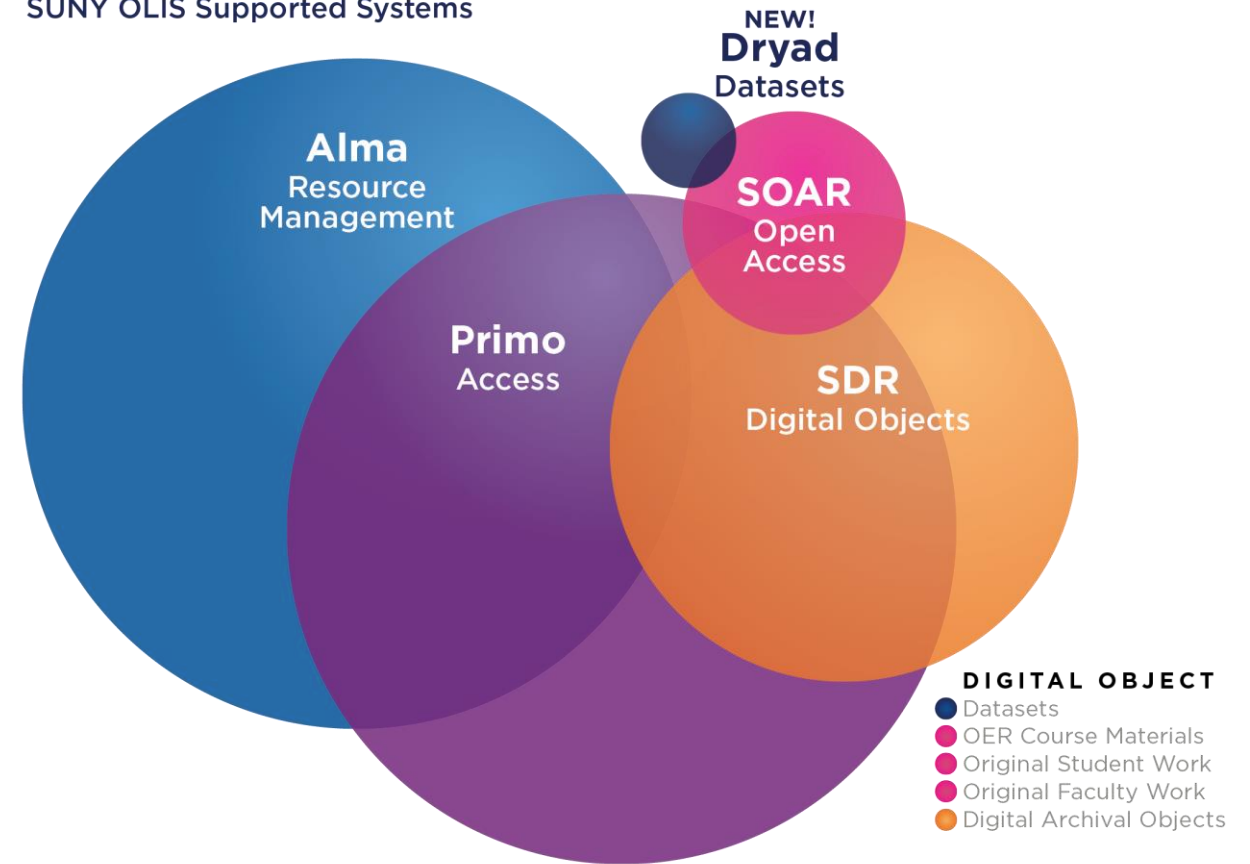## SUNY Library Services Financial Savings

By capitalizing on the scale and value of our procurement practices and our shared systems and services approach as a consortia, together we have realized a total savings of nearly $7.1 million. Our realized savings represents shared collection agreements, shared repository offerings, resource sharing services, and system support.

OLIS Supported Systems

SUNY Library Services supports a variety of systems for managing library physical and electronic resources and depositing student and faculty work, original archival objects, and datasets.
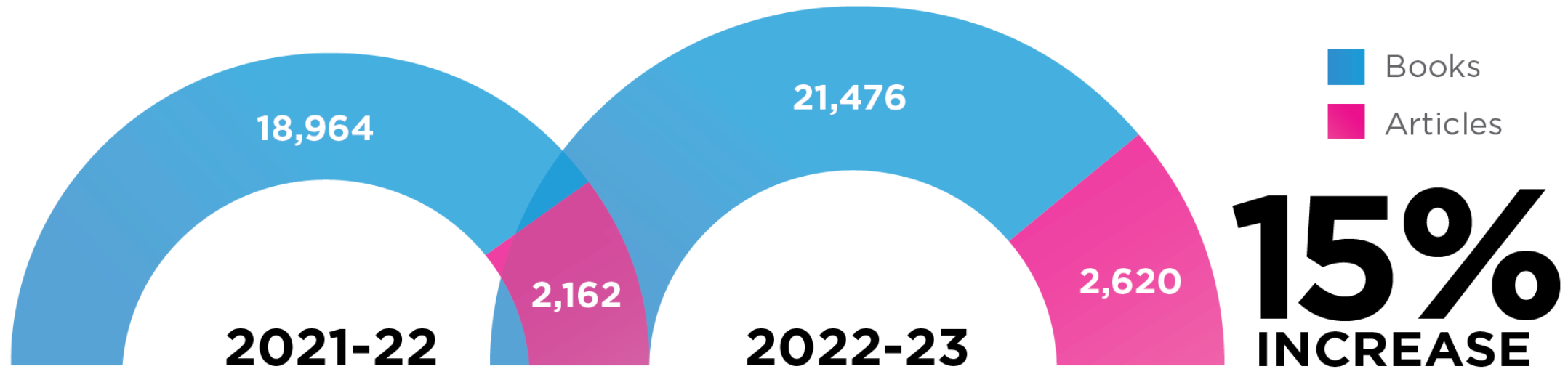
SUNY OLIS Supported Systems

Alma Resource Management

Primo Access

NEW! **Dryad** Datasets

SOAR Open Access

SDR Digital Objects

DIGITAL OBJECT
- Datasets
- OER Course Materials
- Original Student Work
- Original Faculty Work
- Digital Archival Objects

SUNY Open Access Repository (SOAR) ● vs SUNY Digital Repository (SDR) ●

31,757
8,851
ITEMS

13,359
16,100
AUTHORS

619,988
600,640
ANNUAL USAGE

SUNY THE STATE UNIVERSITY OF NEW YORK

Resource Sharing

18,964 — 2021-22 (Books)
2,162 — 2021-22 (Articles)

21,476 — 2022-23 (Books)
2,620 — 2022-23 (Articles)

Books
Articles

15% INCREASE
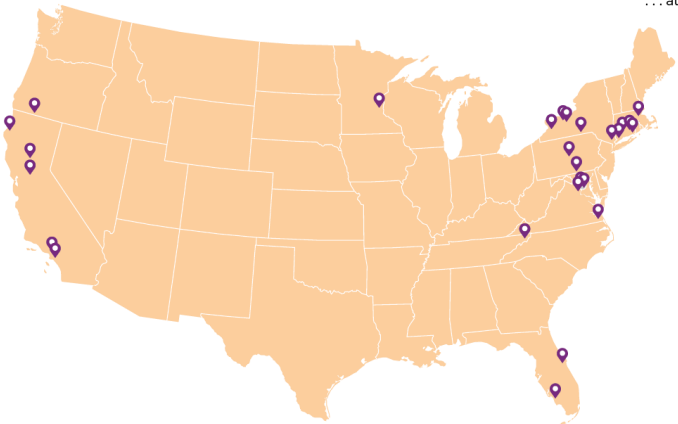
Resource sharing enables SUNY campuses and non-SUNY members of the network to share physical and electronic books and articles. During 2022-2023, we added 17 institutions totaling **85 SUNY and external** resource sharing partners. In 2023-2024, we **added all CUNY campuses** to our resource sharing network further extending our research sharing network across New York State.
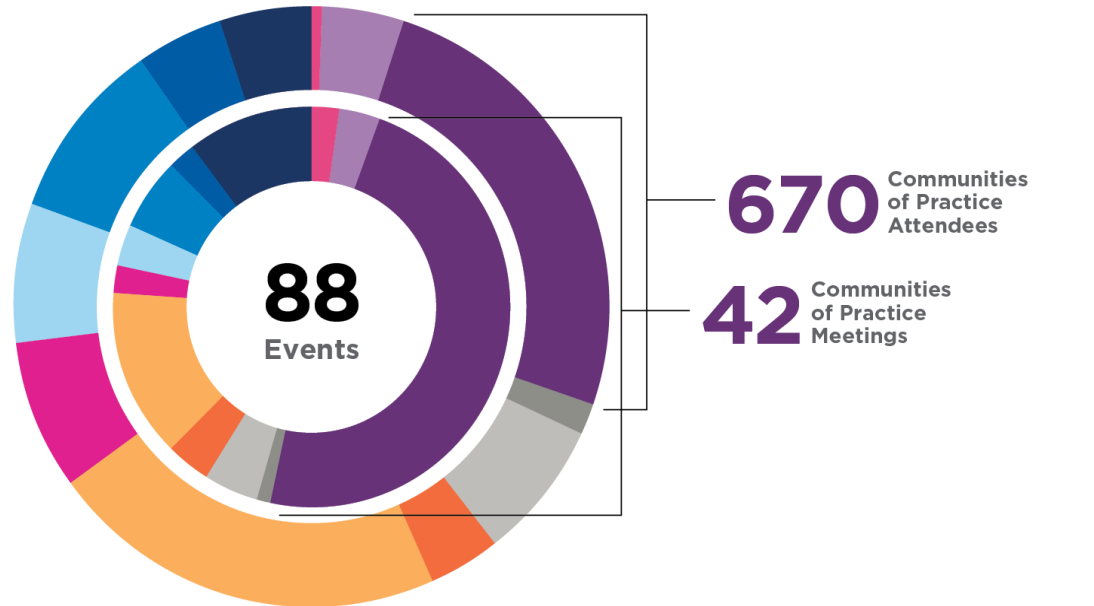
Resource Sharing Network

SUNY

Including the following non-SUNY Partners:

American University
Brandeis University
Canisius College
Central Connecticut State University
Eastern Connecticut State University
Naugatuck Valley Community College
Three Rivers Community College
California State University, Chico
California State University, Fullerton
California State University, Humboldt
California State University, Northridge
California State University, Sacramento
East Tennessee State University

George Washington University
Gettysburg College
Hamline University
Ithaca College
Marymount University
Nazareth University
Regent University
Southern Oregon University
St. John Fisher University
Susquehanna University
University of Central Florida
West Point
Florida Gulf Coast University

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Professional Development

2,640 PARTICIPANTS

88 Events

670 Communities of Practice Attendees

42 Communities of Practice Meetings

"The new library director's community of practice connected me to others in similar positions and underscored the fact that multiple libraries are working through the same challenges. Regular conversations with other directors helped me think through a variety of challenges and gain new perspectives. I was able to get to know colleagues at other institutions, which would have been much more difficult without the structure of this group. I'm grateful for the opportunity to be a part of the community of practice."

- Vendor Presentations **9:132**
- Textbook Affordabilty **2:122**
- Resource Sharing/ELD **5:257**
- Research Analytics **3:200**
- Open Access **2:212**
- OLIS Updates **12:568**
- OER **3:107**
- Management **4:194**
- Information Literacy **1:46**
- Communities of Practice* **42:670**
- Collections **3:111**
- Anti-Racism **2:21**

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Moving Forward: 2024 and Beyond

- Connect information literacy needs with Brightspace DLE training

- Expand professional development offerings based on survey responses for campus needs

- Increase cataloging services support, opportunities, and updates for more inclusive representation

- Foster opportunities for strengthening data sharing networks

- Refine strategy for open access and digital archival repositories to meet campus needs

- Build upon foundational accessibility and diversity, equity, and inclusion work

Functional Update Highlights

Alma / Primo VE

- May 2024 Alma/ Primo VE Quarterly Release
- Meeting with Ex Libris help desk May 15 -
  o Any outstanding salesforce tickets?
- Benchmarking reports (18 requests)
- Health Checklists
  o Analytics / Primo VE / Acquisitions
- Analytics – fall focus for training
- Alma standards/guidelines review
- Eluna – May 14-17 (membership discount)
- Innovation and AI – the future of Alma/ Primo
  Ex Libris session scheduled for late June

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Cataloging / Metadata

- **OCLC Cataloging Group**: SUNY now has its own cataloging group in OCLC Record Manager, allowing SUNY campuses to see which SUNY campuses may also have holdings on a bibliographic record.

- **Alma Resource Management Health Checklist**: There is still time to fill out the Resource Management Health Checklist for the Alma/Primo 5-year anniversary!

- **Metadata Interest Group**: The next meeting is Wednesday, May 8 at 1, when we'll chat about what's new with the Alma quarterly release.

OCLC update

- SUNY Contract CM03799
- Expires at end of FY26 (two more years)
- Internal SLS team– reviewing usage and pricing.
- Meeting regularly with OCLC
- Will be talking to library directors at CIT about approach
- Get in touch if you have questions!

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SUNYConnect Core PIA / Task Group

SUNYConnect Core PIA email sent to CAO, CIO, CFO lists on April 23rd
- ExLibris Alma / Primo
- EBSCO
- Gale
- Proquest / AVON

Request approvals by 6/30/24

Call for volunteers mid-May, launch early Sept, decision by Nov
- Review Gale and EBSCO offering
- Determine whether to extend for additional two years
- Possibly review OGS offers under $250,000

Collections / Procurement

- [SUNYConnect Core and Opt-in Electronic Resources Service Level Agreement](#) for 2024/2025
- Cancellation of CORE Proquest Harpers Weekly for 24/25
- JSTOR invoice / no updates about ARTSTOR
- Collections Advisory Board [LibGuide](#) page
- LibKey session on May 9th
- 24/25 - still working on opt-in pricing in ATIS portal
  - ThirdIron, JSTOR

IFB Contracts update

- **Chronicle** – CM03790 (expires 1/26/25)
  - Working with the business office on how to pay remaining portion of contract.
  - Current PIA expires July 1.

  Proquest – CM03787 (expires 6/9/25)
  - Working with Proquest on pricing for final year.
  - PIA expires 7/31/24

  JSTOR – CM03788 (expires 2/5/25)
  - Contract dates

IFB Contracts update New York Times

- **New York Times** – CM03792
  - Expires 1/26/25
  - Approximately 30 campuses
  - Vendor bills direct
- Roadblocks
  - Open Book inconsistencies
  - OSC questions about inconsistent pricing
  - Reached out to NYTimes about pricing and usage
  - NY Times decided to no longer pursue a master license agreement with SUNY
  - Will host two session with subscribers to review.

Discovery & E-Resources

- **New Discovery Experience (NDE):** [Ex Libris' document on the New Discovery Interface](#) has been updated with new information. They still expect to start testing in late 2024. Some of the new features, like the new Linked Data Entity for authors, have been released in the Primo VE May Release.

- **Recent Ex Libris Webinars:** [What's New with Primo](#) from April 17, 2024.

- **EBSCO updates:** [EBSCO New User Interface Recording and Preview Access links](#).

- **Interest Groups:** The next [Discovery Interest Group meeting](#) will be Friday, May 17 at 1 pm. The next [eResources Interest Group meeting](#) will be Thursday, May 16 at 10 am.

Upcoming Webinars and Professional Development

- **Spring 2024 Library Leaders Community of Practice**
  - In-person meeting at the University of Buffalo / SUNY CIT
  - Tuesday, May 21
  - Registration still open for in-person and Zoom

- **Upcoming ACRL Training:** [Building Your Research Data Management Toolkit:](#) Integrating RDM into Your Liaison Work
  - Audience: *Introductory Level*
  - [Register for](#) workshop July 16-17, 9am-1pm
  - **Virtual** (co-produced with Empire State Library Network)

- **Library Leadership and Management Certification**
  - Fall 2024 course dates to be announced soon

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Research Data Management and Strategy

RDM Task Group: Developing a framework for graduate student competencies on research data (during 2024)

COMPLETED: Pilot sessions: Research Data Framework (RDaF) pilot feedback sessions with campus stakeholders for SUNY-created tool during February and March
- RDaF: https://doi.org/10.6028/NIST.SP.1500-18r1
- **Updated! Open-source library SUNY RDaF prototype tool** at https://sunyoried.github.io/rdaf/
- RDaF Campus Planning Scorecard

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Institutional Repositories

Yvonne Kester will be taking on a new role as a public librarian beginning in June. Her last day with SLS will be May 22.

We'll continue maintaining day-to-day activities, no new development

Scholarly Communications COP on hiatus

Resource Sharing

- Alma Resource Sharing Health Checklist sent to library directors via SCLD listserv on April 16

- Contains questions about:
  - Alma resource sharing workflows
  - Expanding participation in Alma digital resource sharing and Alma physical resource sharing with out-of-state libraries
  - Attitudes towards OCLC resource sharing costs and interest in resource sharing alternatives
  - Potential changes to the Alma resource sharing loan period policy
  - Upcoming changes to the ProQuest Ebook ILL pilot project

- Please respond by Monday, May 20

Resource Sharing

- Empire Library Delivery service renewals for 2024/25 have been emailed to all library directors

- DocuSign agreement due on Friday, May 10

- Contact admin@esln.org if your library has not received your renewal agreement or if you have any questions

- Please notify SLS if you plan to make any changes your ELD service (we will adjust Alma RS rota accordingly)

Resource Sharing

- ProQuest Ebook ILL Pilot Project may be moving out of the pilot phase this summer

- SLS meeting with ProQuest on June 5 to discuss the future of the project

- We do not know if we'll be able to continue participating in the project

- A report of all ebook ILL requests from the beginning of the pilot through the end of March has been posted to Basecamp, so please consider purchasing the titles your users have been requesting

Questions?

OLIS Updates – Save the Date

Tentative dates for Fall 2024 OLIS Updates:

- *Coming soon!*

Thank you