

An Overview of Integrated Healthcare Partners Emergency Housing Program

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Presented by:

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Who is Integrated Healthcare Partners (IHP)?

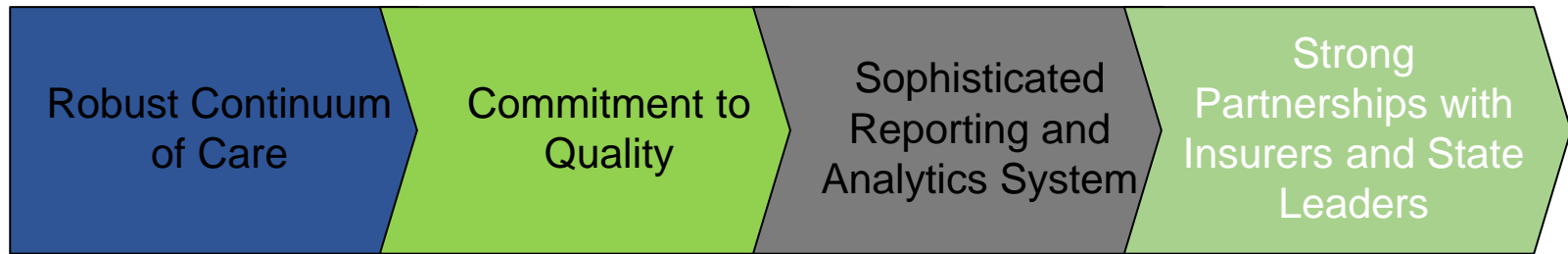
- IHP was established in 2018 as a Rhode Island Medicaid Accountable Entity.
- IHP is responsible for advancing the health outcomes, lowering unnecessary medical spend, and improving quality for over 32,000 at Risk Rhode Islanders.
- Unlike other AE's IHP is unique in that 8 disparate organizations came together to support our joint mission. IHP's network is comprised of 5 Community Health Centers and 4 Community Mental Health Centers:
 - Community Care Alliance (CCA)
 - Comprehensive Community Action Program (CCAP)
 - East Bay Community Action Program (EBCAP)
 - Newport Mental Health (NMH)
 - Thrive Behavioral Health (TBH - formerly The Kent Center)
 - Tri-County Community Action Agency (Tri-County)
 - WellOne Primary Medical and Dental (WellOne)
 - Wood River Health Services (WRHS)



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Overview of IHP's Overarching Goals



- Ensure all individuals have a voice in providing their person-centered care, treatment planning, and engagement across a robust continuum of care that provides holistic, safe, timely, cost effective, and evidence based care in the least restrictive environment.
- Advancing integrated behavioral health (BH) and medical care to ensure individuals can access high quality care based in best practices easily.
- Provide multi-disciplinary team provides timely outreach to screen and engage individuals in SDOH services, preventative, routine, and sick care
- Utilize data and best practices to decrease total cost of care (TCOC) with a focus on reducing waste and avoidable visits to higher levels of care including Emergency Rooms and Inpatient medical, mental health, and substance use admissions.
- Build upon our organizational strengths as it relates to coordination of care, closing gaps in care, and commitment to expanding the healthcare workforce
- Establish and maintain critical partnerships including IHP's hotel and motel partners



IHP's Emergency Housing Program

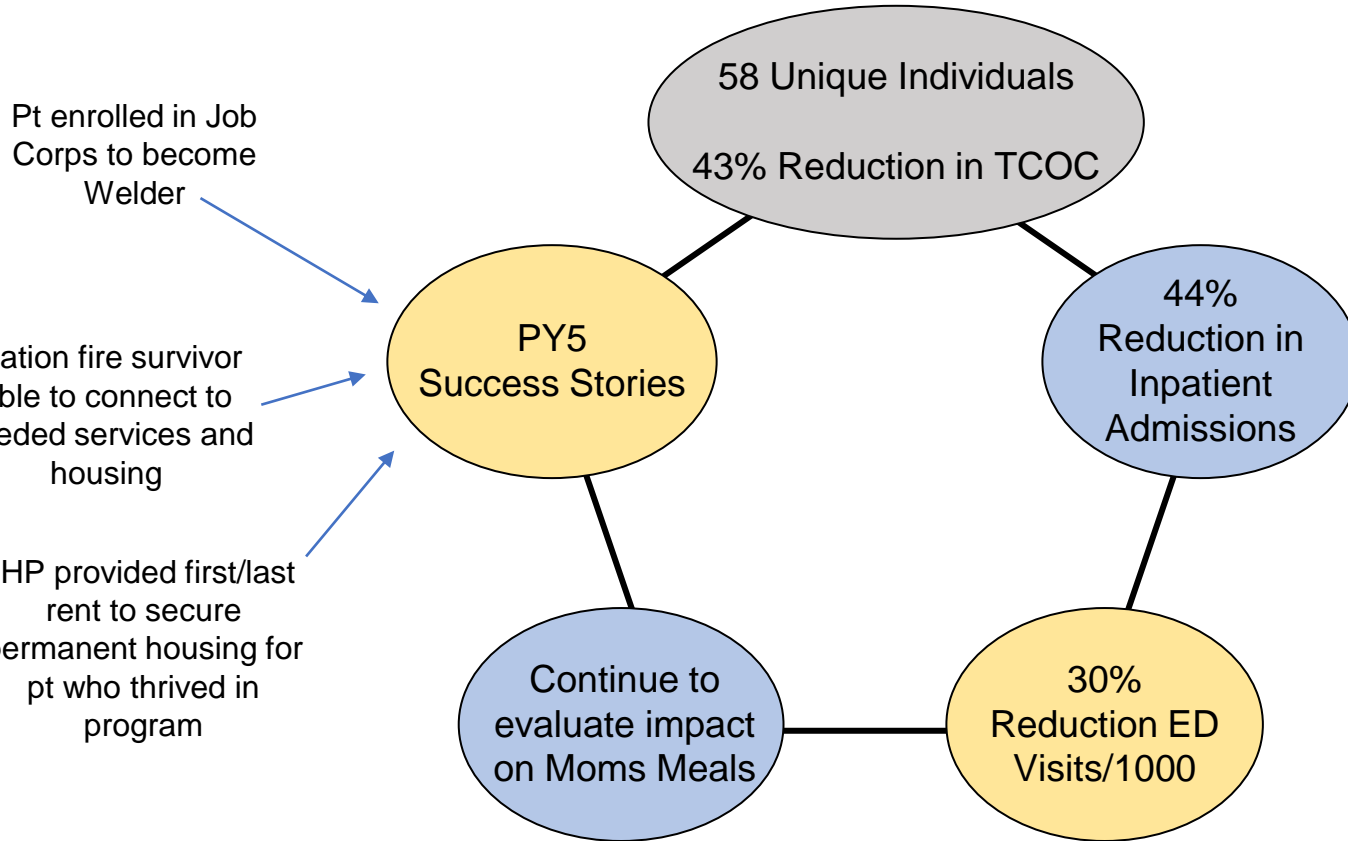
- To date, IHP has engaged 166 high risk and rising risk individuals
- IHP has received statewide recognition for our comprehensive approach to providing a BH-Medical Respite Model with wrap services that address:
 - Housing Insecurity through hotel/motel partnerships statewide
 - Food Insecurity through Medically Tailored Meals
 - Connectivity to critical BH and Medical care management services and supports
 - 24/7 Certified Peer Support Services through Marigold
- Program has seen significant savings and improved health outcomes



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Lowering Total Cost of Care Over 12 Month Lookback



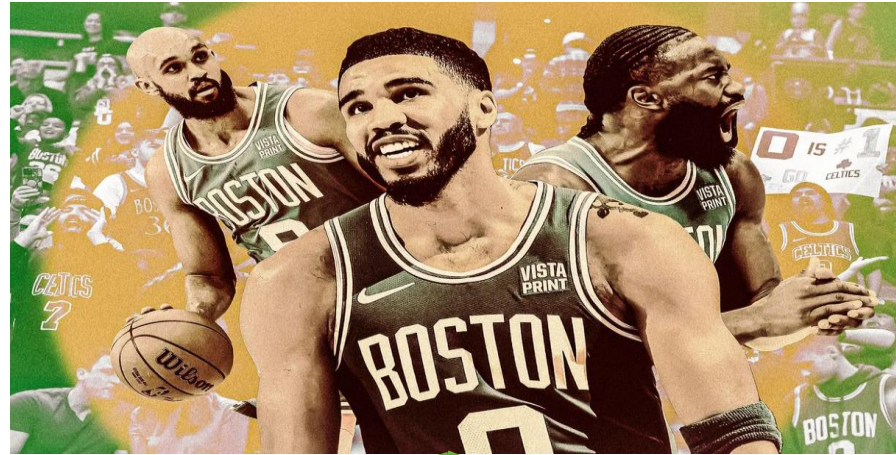
Total reduction of total cost of care of \$2.5M YTD



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IHP Recent Program Successes



**Total reduction of
total cost of care
of \$2.5M YTD**

**\$1500 PMPM
Reductions**

**Program has
saved lives**

April 2024 Patient Feedback: The pt called IHP Care Manager and informed her that because of this time, she and her husband have been able to secure an apartment on a bus line and have moved in. She wanted me to pass along how happy and grateful they are for the opportunity to have had a roof over their head through the cold winter days/ nights and healthy food in their bellies.”



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Scalability



- Invested in development and go live of IHP Portal
 - HIPAA Compliant
 - Streamlines Referrals
 - Sends Authorizations to hotels/care teams
- Expanded to include Medically Tailored Meals
- Expanded to include Mobile Peer Support Programming



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It Takes a Village



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